Type of Meeting	Monthly eHealth Commission Meeting
Facilitator	KP Yelpaala, *eHealth Commission Chair*
Note Taker	Amanda Malloy
Time Keeper	Amanda Malloy
Commission Attendees	KP Yelpaala, Misgana Tesfaye, Wes Williams, Art Davidson, Jason Greer, Jackie Sievers, Kevin Stansbury, Krystal Moorwood, Mona Baset, Micah Jones, Patrick Gordon, Amy Bhikha,Tony Baruti, Rachel Dixon, Michael Archuleta Absent: Sofia Gin, Parrish Steinbrecher

Minutes

Call to Order
KP Yelpaala
- Roll call was taken - 9 voting members present. Quorum Met: YES
- Voting of Meeting Minutes: YES
- Corrections for April 2023 eHealth Commission meeting minutes?
- Corrections: None
- In favor of approving: All
- Opposed: N/A

Announcements

Lieutenant Governor Dianne Primavera:

- Senate Bill 23-004: Will enable more mental health professionals to support our youth in school. We recognize there is a mental health state of emergency in our schools, and this legislation will remove additional and unnecessary additional work so licensed mental health professionals in Colorado can focus on helping our kids, not completing paperwork.
- Senate Bill 23-093: Establishes protections for Coloradoans to help ensure accuracy, transparency and full disclosure by debt collectors; protect against deceptive trade practices in debt collection; and both prevent Coloradoans from acquiring medical debt as well as help them manage existing debt. Being diagnosed and fighting a serious illness is already difficult- patients should not have to face challenging collections actions or use the majority of their savings to pay off their bills.
- I had the privilege of attending the Colorado Chapter of Health Information Management Systems Society (HIMSS) Advocacy Day last week. It was great to see so many friendly faces and dedicated supporters taking the time to gather in the Capitol to discuss the latest progress and solutions to support our fellow Coloradoans.

KP Yelpaala
- Misgana Tesfaye and Jennifer Hall will be presenting today on the Joint Agency Interoperability initiative

Stephanie Pugliese
- Craig Kim and Melissa Hensley have moved on from OeHI

- Allie McGee and Tanya Hodder have joined OeHI

Commissioner Updates: Wes Williams encouraged everyone to attend the Prime Health Innovation Summit. Contact Stephanie if you still need a discount code as an eHealth Commissioner or Advisor.

Agenda Item- Misgana Tesfaye and Jennifer Hall: Joint Agency Interoperability

Misgana Tesfaye: (CDHS BITS Director and eHealth Commissioner)
- In April, they moved the JAI (Joint Agency Interoperability) project under the BITS division so that they can closely align with their other technology initiatives. Jennifer Hall is the product manager for this initiative. She will be presenting today to discuss what JAI is and where they would like to take this project moving forward.

Jennifer Hall (CDHS Interoperability Product Manager)
- JAI is a partnership between four state agencies: CDHS, HCPF, CDEC, and OIT and several federal partners. All with a common vision of serving the full range needs of an individual, family, or community. Specifically, by better connecting business processes, technology, and data. This is a state-supervised, county-administered state, this work is heavily dependent upon the success of counties and the counties that do that client-facing work.
    - It has been identified that standardization of business process management and document management are critical steps in achieving interoperability across systems in order to serve clients more efficiently and effectively.
- In the last year, JAI has procured an objective third-party partner to complete an Auxiliary System Study work for Automated Child Support Enforcement System (ACSES), Colorado Benefits Management System (CBMS), Child Care Automated Tracking System (CHATS), and "Trails", Colorado's case management system child welfare. This work is very aligned with Social Determinants of Health
    - Slalom (the company that conducted this work)
        - Identified 26 core capabilities
        - Inventoried 9 different solutions
        - Outlined 16 impact assessment findings
        - Introduced a recommendation to chanel existing experience, knowledge, insights, and strengths into a common statewide platform with shared DNA
    - We used this information to work with our county partners and leadership across state, county, and community. In 2022, the Interoperability Leadership Council (ILC) voted to move forward with working together (State and Counties) to implement a singular, unified system
- JAI's recent accomplishments (County focused and County driven)
    - Project kickoff on 10/5 with over 100 County individuals in attendance
    - State-County blended team procurement
        - Lead County Business Strategist
        - 2 additional part-time County Analysts
        - 3 additional State resources
    - Finalized Roadmapping
    - Kick-off for full County engagement on 2/15
    - Completed a full sprint for Child Support and Child Care Assistance
    - Targeting November of 2023 for completion of the Solution Identity phase and full implementation by June of 2025
- Current Status
    - Completing a sprint for Child Welfare
    - Document digitization Assessment which will assess the amount of paper volume in counties statewide
        - Completed 14 onsite visits to representative counties
        - Focusing on gathering data from the remaining counties
    - Document digitizing scanning
    - Unify analytics and reporting including workforce metrics, performance, trends, policy decisions, and across the entire ecosystem

- ○ By June 2024, targeting to have all active cases paperless fully paperless Statewide by 2027
  - ○ Covid exacerbated this need
- High-level next steps for Auxiliary System
  - ○ Stop investing in siloed approaches so that we are all working in a common way
  - ○ Solution identification - currently in progress
    - ■ Expansion of capabilities discovery - including business process - currently conducting the third of six sprints
    - ■ Technical and data solutioning has been initiated with OIT
    - ■ Procurement with a target completion of early 2024
    - ■ Full implementation by June 2025
- Additional Resources
  - ○ CDHS County Portal: https://cdhs.colorado.gov/cdhs-county-portal
  - ○ Status updates every Wednesday on a county call
  - ○ Feedback via workgroups and advisory committees
  - ○ Documentation review is conducted throughout and at the end of each sprint
  - ○ At the end of each sprint, they are using feedback loops and a final approval by the ILC on 10/26/23
  - ○ Jennifer Hall contact information: jennifer.hall@state.co.us

- Question from Commissioner: Kevin Stansbury
  - ○ Is there any Health Information Exchange (HIE) connectivity on child data and ER providers and being able to take a look to see what might be out there already or for automated reporting?
    - ■ Jennifer: We have begun those discussions and the way we are envisioning it is that we are building the capability for referral type situations and are working closely with OeHI on determining how we can enable that. A further piece of that is aligning with the Social Health Information Exchange (SHIE)
    - ■ Kevin: You are talking about digitizing all of your work and one of the challenges we face is that there is a misperception about things being stored on the electronic health record but they are really not getting stored because it is not discrete data and it turns into a huge electronic filing cabinet. Have you had that challenge and will the data be discrete?
      - ● Jennifer: This work will enable both capabilities

- Question from Commissioner: Art Davidson
  - ○ How do you think about the future and governance of the auxiliary system across all the agencies you mentioned and setting priorities as well as how that will play out?
    - ■ Jennifer: We are building a product team to continue that work forward and the biggest part of that team's work will be prioritization and governance. We are building the capabilities so that they are starting from the very beginning and will persist throughout
    - ■ Art: Is it anticipated that funding streams will somehow be blended? How will the agencies look at not having to invest in silos but having to invest in the common good?
    - ■ Jennifer: As of today we have a blended cost allocation model that we have built.
- Stephanie Pugliese: We have worked well with them on our Identity Cross Resolution (IDXR) effort and making sure that the counties are tied into that as well and to make sure that Coloradans do not have duplicate identities in every siloed system. As the work goes on with JAI and with the counties, and as we are procuring and building SHIE, we are designing how that system will plug into it. Jen and Misgana, do you have any specific ways that commissioners can plug into this work or questions/recommendations that you are looking for from our commissioners?
  - ○ Misgana: The number one thing is an awareness for us is how these systems touch your

space, how integration across systems can positively impact the work that you do? (i.e. Peak and Peak Pro). How do we make sure that interoperability across agencies is done the right way and the most efficient way?

- Jen: Care and case management have been big topics that come up in our discussion and in our discovery work.
    - Micah Jones: Contexture is doing a lot of work now on referrals and are advancing that work where we will have an application program and interface within the next few quarters. I think there may be opportunities for additional discussions on how you can help leverage our advancing work.
- KP: On demographic data, the focus is on enhancing demographic data from a health and SHIE perspective. We know that some of that data might be with other agencies with regard to specific Coloradans. Is this interoperability initiative the space for thinking about things like that? Such as how we might be able to enhance our understanding of the people that we are trying to serve from a health equity perspective who may have demographic profile information from another agency?
    - Jen: Yes, I think this is the right space and we have had a lot of motivation and encouragement from our federal partners to think bigger and broader. So we would love to hear those ideas and concepts
- Art: What do you mean by the term shared DNA? Is it a function? Is it data? Or is it both?
    - Jen: It is really specific to digital functionality and existing technical solutions that have been built by counties and others in the private sector. As a part of that report, there was a conclusion that there is no one existing system that meets all of the needs. But there are plenty of systems that excel at different types and pieces of functionality. That is what shared DNA is referring to.

- Ashley Heathfiled, OeHI (Digital Equity Progress Update)
    - Progress Update: We are in a big data collecting and contracting phase
        - Data Collection
            - 26 community based organizations working across Colorado - we should have this data available later in Fall 2023
            - Internet use and cybersecurity related questions added to 2023 Colorado Health Access Survey (CHAS)
        - Outreach
            - 3 committees activated to guide plan development
                - One focused on State agencies
                - Digital equity committee
                - Small core group of advisors
            - Community conferences and event

Public Comment Period
- No comments

Action Items
KP Yelpaala
- N/A
- *Next meeting*: Wednesday, Jun 14, 2023

eHealth Commission Meeting Closing Remarks
- N/A

Motion to Adjourn
KP Yelpaala
- KP Yelpaala requests motion to adjourn
- Wes Williams motions to adjourn
- Krystal Moorwood seconds the motion
- Meeting adjourned at 12:50 PM MST