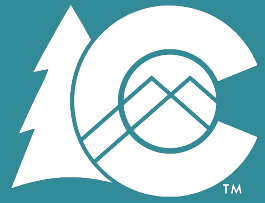# EHEALTH COMMISSION MEETING

VIRTUAL CONFERENCE

May 10, 2023

OeHI
Office of eHealth Innovation

NOTE:

NEW ZOOM WEBINAR LINK

DIAL IN BY PHONE:

US: +1 719 359 4580

OR: +1 669 900 6833

WEBINAR ID: 834 3429 8716

IF YOU ARE EXPERIENCING AUDIO OR PRESENTATION DIFFICULTIES DURING THIS MEETING,
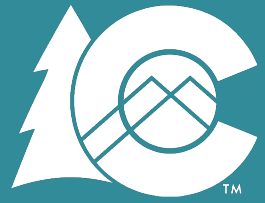
PLEASE TEXT ISSUES TO

Amanda Malloy: 440-796-8957

May Agenda

OeHI — Office of eHealth Innovation

Title	Start	Duration
Call to Order • Roll Call and Introductions • Approval of April Minutes • May Agenda and Objectives *Kaakpema "KP" Yelpaala, Chair*	12:00	5 mins
Announcements • Lt. Governor Primavera Remarks • OeHI Updates-eHealth Commission Updates • Decision Items & Action Items *Dianne Primavera, Lt. Governor and Director of the Office of Saving People Money on Health Care* *Stephanie Pugliese, Director, Office of eHealth Innovation (OeHI)* *eHealth Commission Members*	12:05	10 mins
Joint Agency Interoperability (JAI) *Misgana Tesfaye* *Director of the Business Innovation, Technology & Security Division, Colorado Department of Human Services* *Jennifer Hall* *Interoperability Product Manager, Business Innovation, Technology & Security Division, Colorado Department of Human Services*	12:15	45 mins
Digital Equity Progress Update Ashley Heathfield, Senior Project Manager, OeHI	1:00	15 mins
Public Comment Period	1:15	5 mins
eHealth Commission Meeting Closing Remarks • Open Discussion • Recap Action Items • Future Agenda Items • Adjourn Public Meeting *Kaakpema "KP" Yelpaala, Chair*	1:20	10 mins

Announcements

OeHI and eHealth Commission Updates

- OeHI Team Updates
- Commissioner Updates?

Note: If you are experiencing audio or presentation difficulties during this meeting, please text 440-796-8957
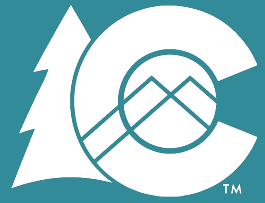
Joint Agency Interoperability (JAI)

Misgana Tesfaye
Director of the Business Innovation, Technology & Security Division,
Colorado Department of Human Services

Jennifer Hall
Interoperability Product Manager, Business Innovation, Technology &
Security Division, Colorado Department of Human Services

JAI Overview for eHealth Commission

Misgana Tesfaye
CDHS BITS Director & eHealth Commissioner

Jennifer Hall
CDHS Interoperability Product Manager

May 2023

Agenda

1. Intro's, Objectives & Outcomes
2. Overview of the Interoperability program and the Joint Agency Interoperability (JAI) project
3. Recent Accomplishments
4. Current Status & Upcoming Opportunities
5. Program Timetable
6. Resources
7. Questions & Closing

Interoperability Program & JAI Overview

JAI is a partnership between CDHS, HCPF, CDEC, OIT and multiple Federal partners with the vision of aiming to serve the full range of needs that an individual, family or community may need by better connecting business processes with technology and data. *Standardization of Business Process Management and Document Management are critical steps* in achieving Interoperability across systems to serve clients more efficiently and effectively.

Interoperability Program & JAI Overview, cont.

In the last year, we procured an objective, third party to complete Auxiliary System Study work for ACSES, CBMS, CHATS and Trails:

- Slalom identified 26 core capabilities,
- inventoried 9 different solutions and, and
- outlined 16 impact assessment findings.

Slalom introduced a recommendation to channel existing experience, knowledge, insights, and strengths into a common statewide platform with shared DNA.

ILC vote in summer 2022 → move forward with *working together (State and Counties) to implement a singular, unified system*.

Recent Accomplishments - *county focused, county driven*

Completed:
- Project Kick-off on 10/5 (100+ county folks in attendance)
- State-County Blended Team Procurement
  - Lead County Business Strategist
  - 2 additional part-time County Analysts
  - 3 additional State resources
- Finalize Roadmapping
- Kick-off for full county engagement on 2/15
- Completed a full sprint for Child Support and Child Care Assistance

Completion of Solution Identification phase in November of 2023 and full Implementation in June 2025

Current Status & Upcoming Opportunities

Currently:
- Completing a sprint for Child Welfare

Other Currently:
- Document Digitization Assessment → assess amount of paper volume in counties statewide
  - Completed 14 onsite visits to representative counties
  - Focusing on gathering data from the remaining counties
- Document Digitization Scanning
- Unified Analytics & Reporting → workforce metrics, performance, trends, policy decisions, etc.

Targeting all active cases are paperless (or have a solution to be) by June of 2024 & Fully Paperless Statewide by 2027
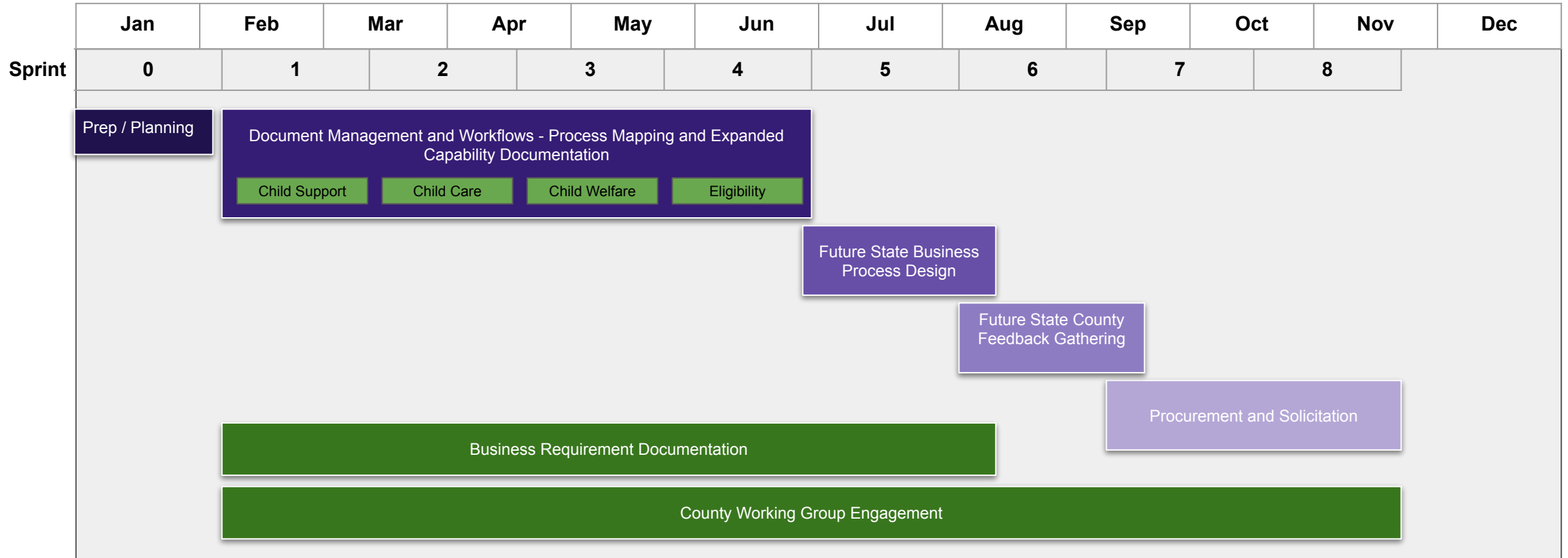
High-Level Program Timetable

Goal & Obj.	Workstream	Project	Phase	2022 Oct-Dec FFY23Q1	2023 Jan-Mar FFY23Q2	2023 Apr-June FFY23Q3	2023 July-Sept FFY23Q4	2023 Oct-Dec FFY24Q1	2024 Jan-Mar FFY24Q2	2024 Apr-June FFY24Q3	2024 July-Sept FFY24Q4	2024 Oct-Dec FFY25Q1	2025 Jan-Mar FFY25Q2	2025 Apr-June FFY25Q3	2025 July-Sept FFY25Q4	2025 Oct-Dec FFY26Q1	2026 FFY27	2027 FFY28	2028 FFY29
Major Scope Components																			
1a&b	Integrations	Unified County Aux System	Solution Identification	▓	▓	▓	▓	▓											
1a&b	Integrations	Unified County Aux System	Technical Solutioning: Assessment	▓	▓	▓	▓	▓											
1a&b	Integrations	Unified County Aux System	Technical Solutioning: Recommendation						▓										
1a&b	Integrations	Unified County Aux System	Procurement							▓									
1a&b	Integrations	Unified County Aux System	Implementation								▓	▓	▓	▓	*Fully Implemented				
1a&b	Integrations	Unified County Aux System	Migration & Decommission Period														▓	*Fully Cutover	
1a&b	Integrations	Doc Digitization	Planning	▓															
1a&b	Integrations	Doc Digitization	Phase 1 Execution (Short-term)		▓	▓													
1a&b	Integrations	Doc Digitization	Phase 2 Execution (Short-term)				▓	▓	*All Active Cases Fully Digitized										
1a&b	Integrations	Doc Digitization	Transition to Counties (Short-term)							▓	▓	▓	▓	▓					
1a&b	Integrations	Doc Digitization	Migrate to long-term solution														▓	*Fully Migrated	
1a&b	Integrations	Doc Digitization	Doc Retention & Destruction Period								▓	▓	▓	▓	▓	▓	▓	▓	*Fully Digitized
1a&b	Data Management	Domain Driven Design	Unified County Aux System Data Checklist	▓	▓	▓	▓	▓											
4b	Legal	Data Sharing & Legal Framework	Unified County Aux System	▓	▓	▓	▓	▓	▓										
2a	Analytics	Unified County & State Reporting & Analytics	Solution Identification	▓	▓	▓	▓	▓											
2a	Analytics	Unified County & State Reporting & Analytics	Technical Solutioning: Assessment	▓	▓	▓	▓	▓											
2a	Analytics	Unified County & State Reporting & Analytics	Technical Solutioning: Recommendation						▓										
2a	Analytics	Unified County & State Reporting & Analytics	Procurement							▓									
2a	Analytics	Unified County & State Reporting & Analytics	Implementation								▓	▓	▓	▓	*Fully Implemented				

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High-level Next Steps for Auxiliary System

- Stop investing in siloed approaches
- Solution Identification *-- in progress*
  - Expansion of Capabilities Discovery (including Business Process) *-- conducting 3rd of 6 sprints*
  - Technical and Data Solutioning *-- initiated with OIT*
- Procurement *-- targeting completion in early 2024*
- Implementation *-- targeting completion in June 2025*

Sprint Timeline

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Sprint 0	1	2	3	4	5	6	7	8			

Prep / Planning

Document Management and Workflows - Process Mapping and Expanded Capability Documentation
- Child Support
- Child Care
- Child Welfare
- Eligibility

Future State Business Process Design

Future State County Feedback Gathering

Procurement and Solicitation

Business Requirement Documentation

County Working Group Engagement

Resources for additional project information

A single reference point can be located in [this one-pager](#) prepared for County Directors and in the [CDHS County Portal](#)

- Status updates -- Wednesday morning county call & ad hoc
- Feedback loops -- workgroups, advisory committees
- Documentation review -- throughout and at the end of each sprint
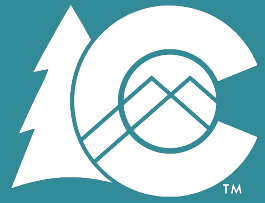- Decision points & representation -- at the end of each sprint via feedback loops and a final approval by ILC on 10/26

Questions?

Jennifer Hall

jennifer.hall@state.co.us
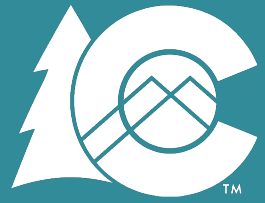
Interoperability Program & Product Manager

CDHS BITS

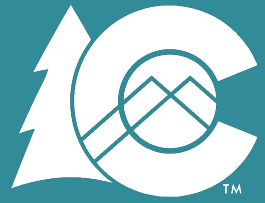# CO Digital Equity Plan

Progress Update

- **Data Collection**
  - 26 community based organizations chosen for funding, working across Colorado
  - Internet use and cybersecurity related questions added to 2023 Colorado Health Access Survey (CHAS)
- **Outreach**
  - 3 committees activated to guide plan development
  - Community events and conferences

PUBLIC COMMENT PERIOD