

## eHealth Commission Meeting

VIRTUAL CONFERENCE

May 8, 2024



#### NOTE:

**NEW ZOOM WEBINAR LINK** 

**DIAL IN BY PHONE:** 

US: +1 719 359 4580

OR: +1 669 900 6833

WEBINAR ID: 834 3429 8716

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Amanda Malloy: 440-796-8957

## May Agenda



Title	Start	Duration
<ul> <li>Call to Order</li> <li>Roll Call and Introductions</li> <li>Approval of April Meeting Minutes</li> <li>May Agenda and Objectives</li> <li>Kaakpema "KP" Yelpaala, Chair</li> </ul>	12:00	5 mins
<ul> <li>Announcements</li> <li>OeHI Updates-eHealth Commission Updates</li> <li>Decision Items &amp; Action Items</li> </ul>	12:05	5 mins
Social Health Information Exchange (SHIE) Updates  Gabby Burke, SHIE Lead, OeHI  Colin Stauffer, HHS Practice Lead, Resultant	12:10	90 mins
Public Comment Period	1:40	5 mins
<ul> <li>Closing Remarks</li> <li>Open Discussion</li> <li>Recap Action Items</li> <li>Adjourn Public Meeting</li> <li>Kaakpema "KP" Yelpaala, Chair</li> </ul>	1:45	10 mins

### Announcements



### OeHI and eHealth Commission Updates

- Colorado Health IT Roadmap Refresh Opportunities
- News Updates for Commission Discussion
  - Federal Health IT Strategy
  - OMB Updates SPD 15, Race and Ethnicity Data Standards

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# Social Health Information Exchange (SHIE) Updates

Gabby Burke, SHIE Lead, OeHI Colin Stauffer, HHS Practice Lead, Resultant

# Reminder: Why SHIE?

## Reminder: Why are we here?



## Social determinants of health account for over half of a person's health outcomes

• Factors like affordable housing, safe transportation, and the built environment have twice as much of an impact on a person's well-being as clinical care

#### Current social care delivery is fragmented

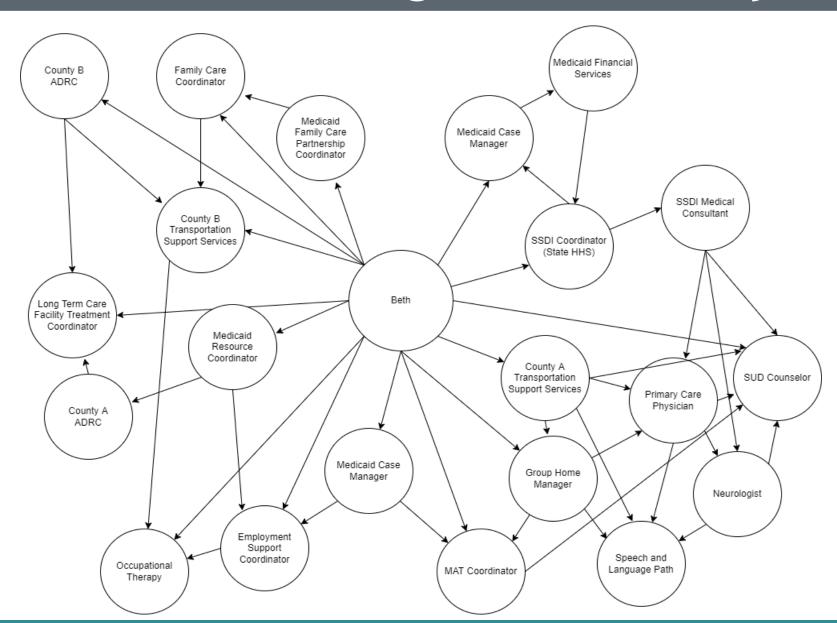
 Data systems are siloed and providers rarely have the information they need in one system to make informed decisions about a client's holistic health

#### The burden of social care today lies on the person

- People have to recall traumatic experiences repeatedly, coordinate their own care, and repeat information to multiple providers
- Providers might issue duplicative referrals or unknowingly send clients on a wild goose chase

## Reminder: Living Pre-SHIEcosystem





Data silos disempower providers and people.

## Reminder: SHIE Vision



#### Two-Pronged Approach:

#### **Statewide Unifying Architecture**

- Aka CoSHIE: Colorado SHIE
- Build a network with a focus on interoperability and data governance, built upon existing regional successes
  - Contract with Resultant executed 11/14/2023

#### Regional SHIE Hubs

 Fund regional infrastructure and partnerships that are customizable to the priorities of the region



## Goals of the SHIEcosystem



#### For providers:

- Keep providers in their preferred system of record
- Reduce administrative burden  $\rightarrow$  Less data entry, less duplication
- Improve access to resource information and overall, make it easier to deliver social care

#### For clients:

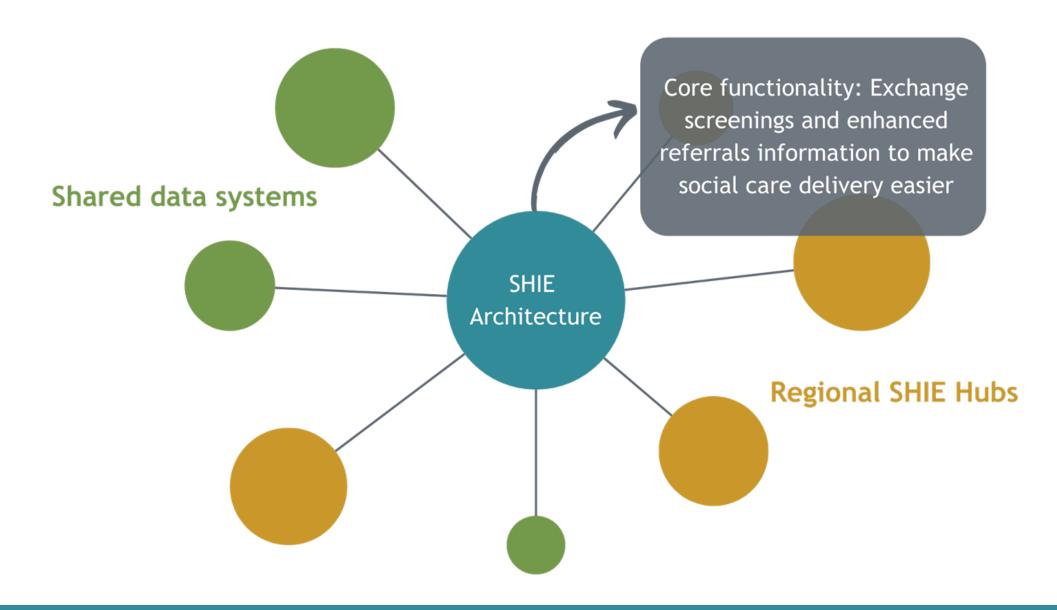
- Reduce duplicative screenings that can be traumatic and erode trust
- Reduce time spent on own care coordination
- Improve access to care

#### For Colorado:

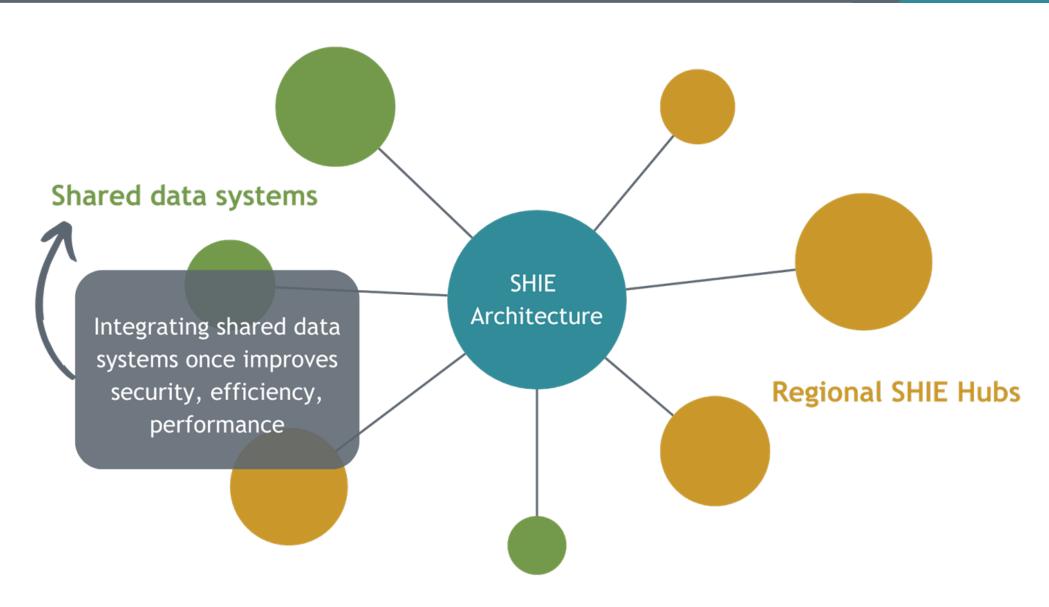
- Streamline our networks
- Integrate state-owned systems
- Move from analysis to action!

# SHIE Architecture

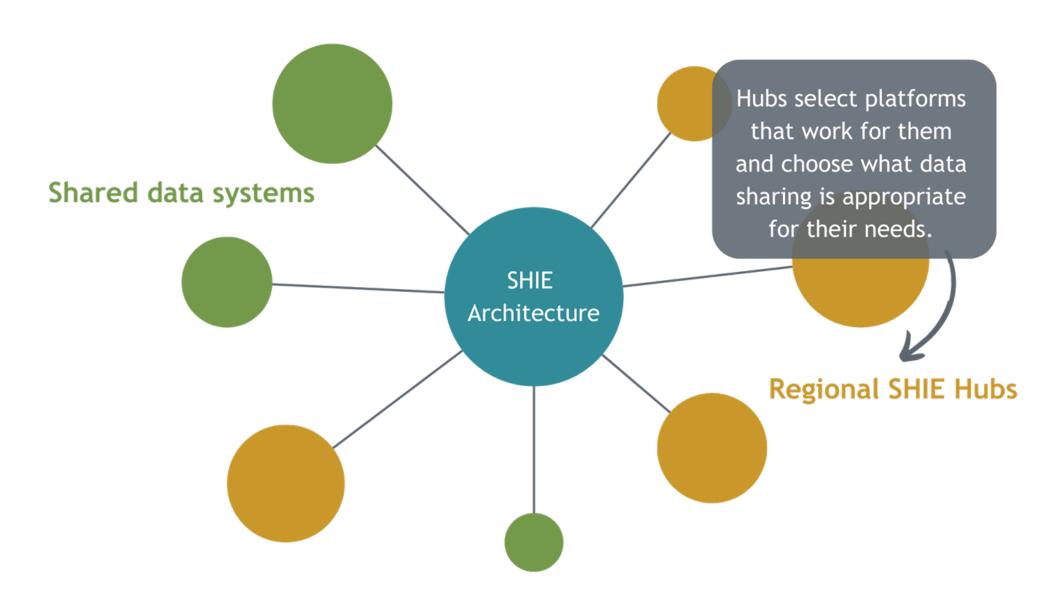




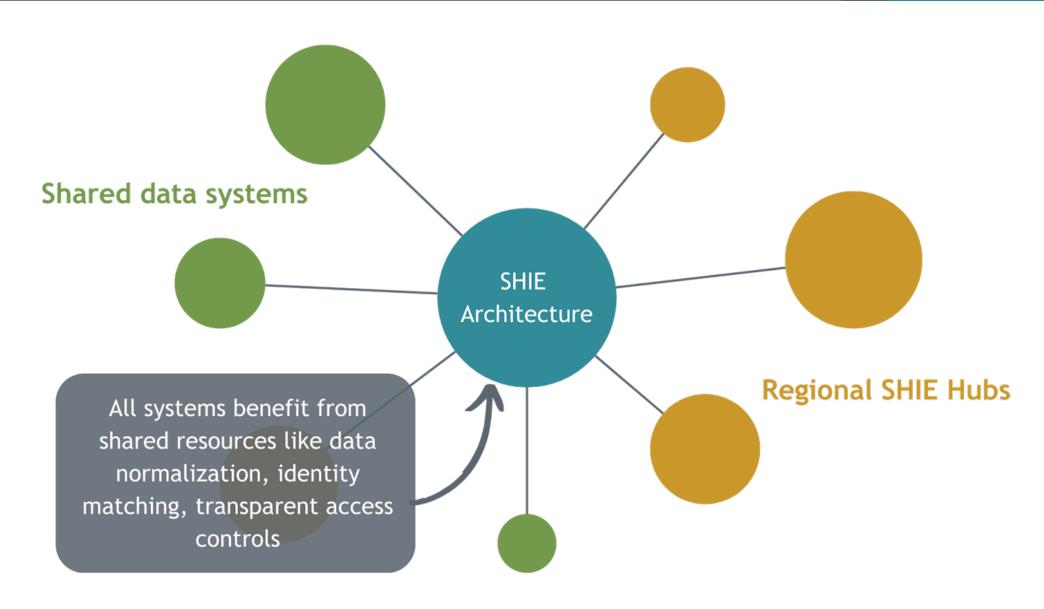












## What CoSHIE is not:





SHIE is not a replacement for a referrals platform  $\rightarrow$  it's a data architecture that helps closed loop referrals platforms (and other systems) exchange data



SHIE is designed to understand and improve people's experience navigating the care ecosystem and store the minimum necessary data

A replacement or competitor to other HIT solutions

SHIE is a complementary data architecture

## What CoSHIE is:





SHIE is not a one-size-fits-all solution and integrations are customizable to accommodate as many types of systems as possible

#### A ten-year development!

SHIE will be deployed in waves from 9/30/24 through 6/30/34

Vendor agnostic, modular, and modern

SHIE is designed to grow and change as the tech landscape evolves

## Use Case Phases



#### Wave 1

- Core architecture development
- Accelerating
   Home &
   Community Based
   Services
   transitions
   referrals
- Sharing individuals' housing needs with their care team

Fall 2024

#### Wave 2

- SHIE portal
- Sharing housing voucher status
- Integrating 211 community resource inventory (CRI) data
- Sharing Medicaid enrollment with care team
- Continuing integration of housing needs data with care teams
- Begin integrating the SHIE Regional Hubs

#### Wave 3

- Informing care team of Medicaid member incarceration transitions
- Collate referral data from commercial closed loop referral platforms
- Continue integrating the SHIE Regional Hubs (ongoing)
- Exchanging Homelessness
   Risk Assessment
   Information
- Sharing referrals to support justice involved individuals with mental health needs

#### Wave 4

- Sharing social care referrals across platforms
- Continue integrating the SHIE Regional Hubs (ongoing)

Spring 2025

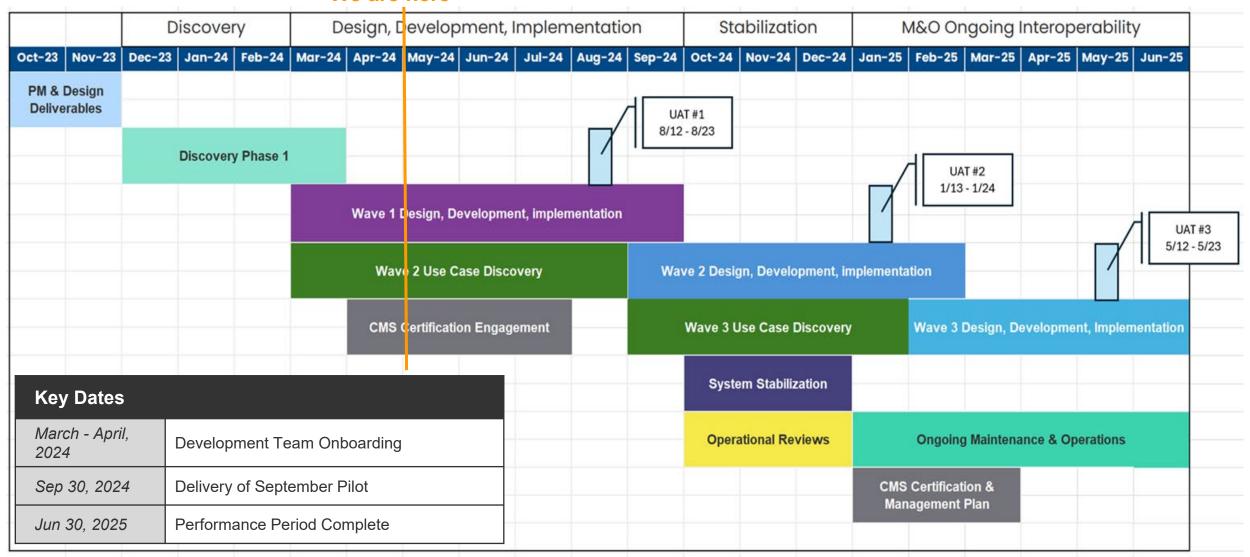
Summer 2025

Fall 2025

## SHIE Architecture Timeline



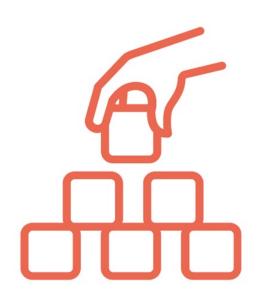
#### We are here

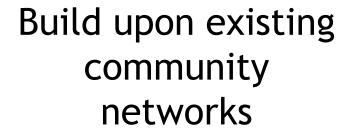


# Regional SHIE Hubs

## Regional SHIE Hubs









Equity-first & person-centered



Engage community members in development

## Regional SHIE Hubs Structure



#### What is a Regional SHIE Hub?

- Networks of organizations that share data through the SHIE Architecture to improve the delivery of coordinated care
  - Focus on clients enrolled in or eligible for Health First Colorado
- Anchor organization + partner organizations

#### What is a region?

- Geography that makes sense for the way your clients receive care → Regions will vary and could be a city, county, etc.
  - Not required to mirror other regional efforts such as the RAEs or BHASOs

## **Priority Use Cases**



Hubs will be centered around an initial proof of concept to build data sharing infrastructure.

- Building Community Partnerships to Support Individuals with Disabilities
- Connecting Individuals to Safe, Affordable Housing
- Reducing Barriers to Care for Individuals Navigating Substance Use Disorder
- Reconnecting Individuals Exiting Incarceration to their Communities



## Eligible Organizations



## Most organization types are eligible to be an anchor organization for their proposed Regional SHIE Hub

- Exclusions: For-profit organizations, including technology vendors
- Regional SHIE Hub members may include these entities in their hub structure, but they may not be the primary applicant
  - Core value of SHIE is to ensure Regional SHIE Hub development is community-driven

# OeHI has earmarked funds for Tribal Governments and Urban Indian Health Programs to build Regional SHIE Hubs separately from the RFA process

 Separate contracting mechanisms are available to ensure Tribal Data Sovereignty is respected

## Blending & Braiding Funds



#### Proof of Concept Funding (OeHI/HCPF)

- Award max of \$2,000,000 per hub over 3 year period
- Goals: Shared data sharing infrastructure, data use agreements/governance, care coordination workflow optimization

#### Supplemental Funds for Technology Start-Up Costs (CDPHE)

- Supplemental funding max of \$250,000 per hub over 3 year period
- Separate track of funding (opt in during RFA process) → same Grant Agreement
- Goals: Reduce barriers to entry for organizations by offsetting costs of technology upgrades and implementation for individual orgs

More information about allowable and non-allowable expenses will be shared in Summer 2024

## Regional SHIE Hubs RFA Timeline OeHI



Activity	Target Date	Status
RFA Drafting	4/30/2024	Completed
Kickoff Webinar	5/1/2024	Completed
RFI Posting	5/13/2024	On track
Federal Reviews	Mid-summer 2024	On track
RFA Posting	Late summer 2024	On track
RFA Reviews	Early fall 2024	On track
RFA Notice of Awards and PoC project kickoffs	Late fall 2024	On track

# Parallel Initiatives

## Resource Inventories



#### Vision: Interoperable Resource Inventories

- Improve resource accuracy
- Ensure referrals can be accurately exchanged across systems

#### **Current State**

- Partnering with Mile High United Way to ingest 211
   CRI data into CoSHIE
- Developing an initial pilot to use AI/NLP to normalize resource inventory databases
- Following BHA lead on OwnPath Profile to start work on normalizing provider directories





## Consent & Governance



## Grounding Moment



#### As we approach 6 months of development:

- Hundreds of hours of discovery
- Engagement from 50+ external orgs
- New governance model, 8 new contracts, new RFA, new BAAs, new partnerships with other state agencies
- 33 use cases (and counting) in backlog

# You're making SHIE happen. Thank you!





## **Public Comment Period**



## **Closing Remarks**