

STATE OF COLORADO CARE COORDINATION STRATEGY

VALUE OF CARE COORDINATION



Coordinating care across physical, behavioral, and social healthcare providers supports the following objectives:



- **Promoting affordability:** Improved data sharing avoids repeating screenings and unnecessary follow-up appointments, and reduces time spent on paperwork and redundant workflows.



- **Improving access:** Coloradans cannot achieve their full health potential when their basic needs are not consistently met. Individuals can be more easily and quickly connected to the services and supports they need when providers have access to information on their clients' full health picture.



- **Increasing equity:** Bringing social care into healthcare addresses long-standing inequities by ensuring Coloradans can quickly connect to the services they need to thrive, improving health outcomes and experiences.

THE OFFICE OF EHEALTH INNOVATION'S (OEHI) STRATEGY¹

OeHI aims to build a statewide **social-health information exchange** (SHIE); procurement for this solution will begin in early winter 2022, with work beginning mid-2023:

- SHIE is a technology platform to share physical, behavioral, and social health information between providers involved in whole person care.
- Through this model, regardless of where a patient seeks care, they can be referred directly to other providers or services in the community that match their needs.
- SHIE will allow for seamless data sharing and build relationships between organizations that serve shared clients.

THE BEHAVIORAL HEALTH ADMINISTRATION'S (BHA) ACTIVITIES²

- The BHA is developing a statewide care coordination infrastructure to make it easier for Coloradans to navigate the behavioral health system. This infrastructure will incorporate and build upon existing state services, such as the SHIE, not compete with them.
- The foundation of this system is **OwnPath**³, a searchable online directory that allows people to find behavioral health providers licensed by the BHA, search for specific services, or use a guided search to identify providers or resources that best meet their needs. The BHA will build upon OwnPath to support Coloradans as they navigate their health care by:
 - Reducing administrative work necessary for providers to share patient data in order to enable providers to focus on patient care;
 - Adopting best practices for data quality, management, and access throughout care delivery systems and processes; and
 - Building connections between existing tools to enable improved whole-person and coordinated care for clients who interact with multiple providers



1. Home. Home | Gov. Office - Office of eHealth and Innovation. (n.d.). Retrieved November 30, 2022, from <https://oehi.colorado.gov/>

2. Home. Home | Behavioral Health Administration. (n.d.). Retrieved November 30, 2022, from <https://bha.colorado.gov/>

3. Ownpath by Colorado Behavioral Health Administration. OwnPath by Colorado Behavioral Health Administration. (n.d.). Retrieved November 30, 2022, from <https://ownpath.co/>