

OeHI

Office of eHealth Innovation

# eHealth Commission Meeting

VIRTUAL CONFERENCE ONLY

December 11, 2024

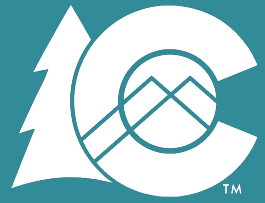
# December Agenda



OeHI

Office of eHealth Innovation

Title	Start	Duration
<b>Call to Order</b> <ul style="list-style-type: none"><li>• Roll Call and Introductions</li><li>• Approval of November Minutes</li><li>• December Agenda and Objectives</li></ul> <i>Kaakpema “KP” Yelapaala, Chair</i>	12:00	5 mins
<b>Announcements</b> <ul style="list-style-type: none"><li>• Welcoming Remarks</li><li>• OeHI Updates-eHealth Commission Updates</li><li>• Decision Items &amp; Action Items</li></ul> <i>Dianne Primavera, Lt. Governor and Director of the Office of Saving People Money on Health Care</i> <i>Stephanie Pugliese, Director, Office of eHealth Innovation (OeHI)</i> <i>All Commissioners and Advisors</i>	12:05	5 mins
<b>OeHI’s 2024 Overviews and Accomplishments + A Look Ahead to 2025</b> <i>All OeHI Members</i>	12:10	90 mins
<b>Public Comment Period</b>	1:40	5 mins
<b>eHealth Commission Meeting Closing Remarks</b> <ul style="list-style-type: none"><li>• Open Discussion</li><li>• Recap Action Items</li><li>• Future Agenda Items</li><li>• Adjourn Public Meeting</li></ul> <i>Kaakpema “KP” Yelapaala, Chair</i>	1:45	5 mins

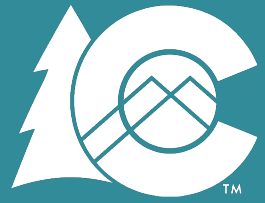


OeHI

Office of eHealth Innovation

# OeHI's 2024 Overviews and Accomplishments + Lookaheads to 2025

*Team OeHI*

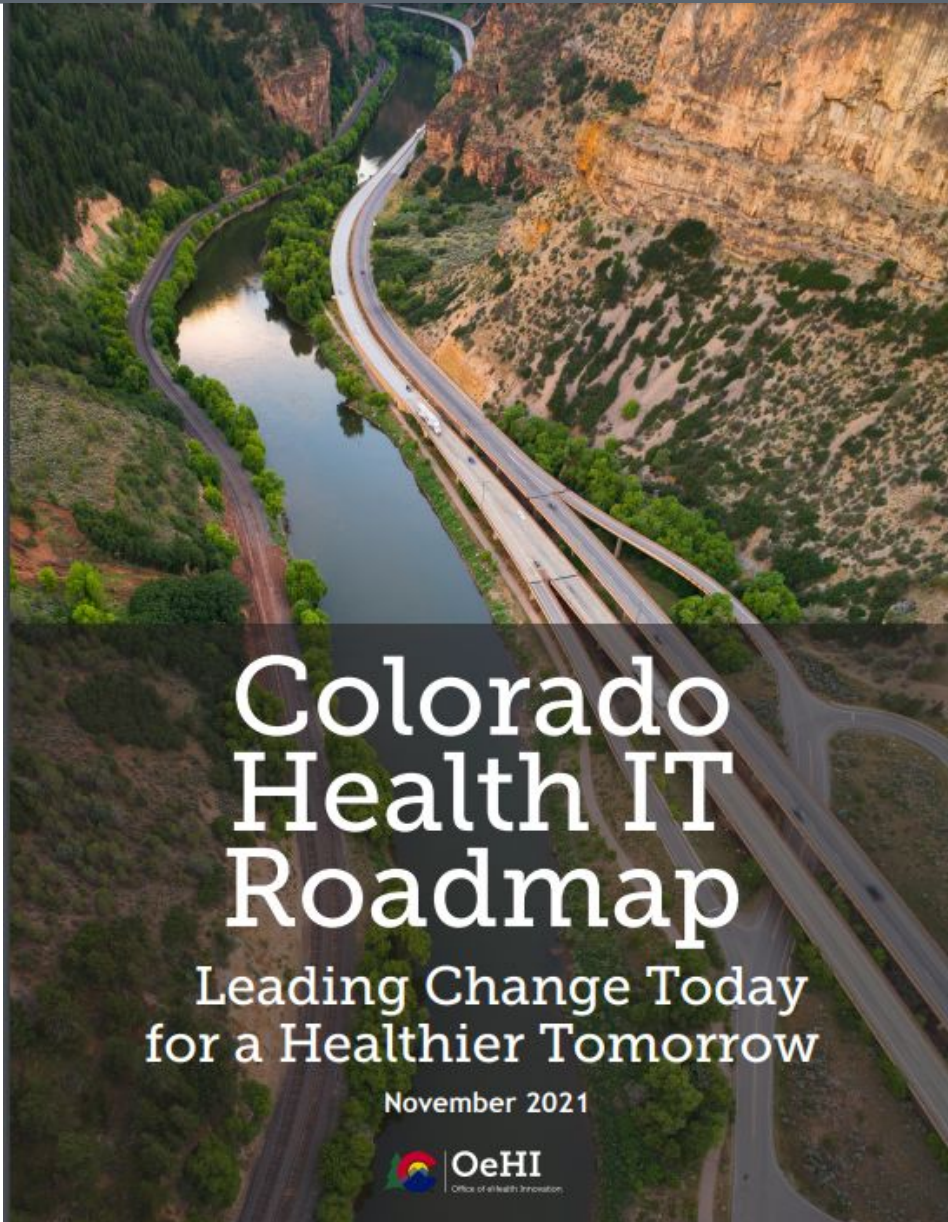


OeHI

Office of eHealth Innovation

# A Look at our Colorado Health IT Roadmap Journey and What to Expect in 2025

*Stephanie Pugliese, Director, OeHI*  
*Karen Shimamoto, Deputy Director, OeHI*



- In partnership with the Government Data Advisory Board (GDAB), developed and enacted the state agency data sharing agreement template to streamline internal data sharing
- In partnership with the Office of Information Technology (OIT), expanded the Identity Cross-Resolution Service (IDXR) across eight state source systems to link individual records
- Served as CancerX Founding Member
- Gathered recommendations from Local Public Health Agencies to establish data strategy for system improvements



- Served as Collaborator with In Full Health Initiative
- Completed landscape analysis and recommendations for updating community resource inventories
- In partnership with the Behavioral Health Administration, completed phase 1 toward provider directory interoperability
- Completed feasibility analysis for Colorado Health Innovation Resource Center
- Released the Social Determinants of Health (SDOH) Vendor Guide





# Timeline

April -  
August  
2024

Conduct  
Listening  
Sessions

August  
- Sept  
2024

Develop Goals  
and Objectives

Oct -  
Dec  
2024

Draft  
Roadmap  
Language

January  
2025

Release for  
Review and  
Public  
Comment

March  
2025

Publish Health  
IT Roadmap

## Most Requested Health IT Resources

FUNDING (e.g. tech, HIE access, EHRs, pilot programs)

Interoperability

Advocacy, policy and partnership around issues with health insurers

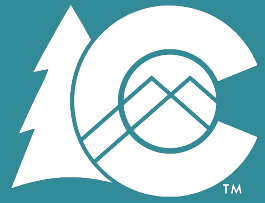
SUPPORT and TA (e.g. AI, telehealth, state programs and reporting, cybersecurity)



## Public Comment

- **Currently:**
  - Commissioners received a draft. We kindly request feedback by **COB on Monday, December 16**
- **Jan 2025:**
  - The '25 Roadmap will be released for public comment
  - Funding up to 15 healthcare organizations to host listening sessions with their staff to help us gather input on the draft.
    - Listening sessions would take place between January 20th - February 7th
- **March 2025:** Final '25 Roadmap Release!





**OeHI**

Office of eHealth Innovation

# **A Look at OeHI's Operational Advancements in 2024 and What we Look Forward to in 2025**

*Bianca Melancon, Operations and Special Projects Coordinator, OeHI*

**Purpose:** Eliminate waste in our workflows.

**Goal:** Monday.com serve as our one-stop shop for our day-to-day operations within the OeHI team.

- **2024:**
  - September- began consulting with Monday.com
  - October-November- building phase
  - November- Piloting
  - December- Team Training
  
- **2025:**
  - Go live!! Begin implementation and control phase.

**Purpose:** Stay connected with our partners/connections. This tool also allows new team members to gain knowledge about our partners and other stakeholders.

**Goal:** Utilize VNL to stay connected with our partners, collaborate more effectively, and access data and reports regarding our partners

## ■ 2024:

- *A little history:* OeHI has been connected to VNL for quite some time. However, earlier this year we began the process of implementing VNL into our workflow to help us keep track of our partners and connections.
- **November-** Monday.com workflow created
- **December-** Developing a plan for the future with the VNL Committee

## ■ 2025:

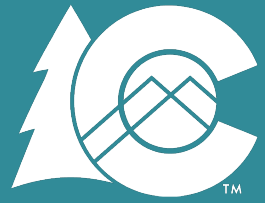
- **January-** Cleaning up data already entered in VNL

**Purpose:** Have a quick, one-stop shop to access everything we need as a team

**Goal:** Making it easier for our team to find necessary resources

- **2024:**
  - September- Cleaned our team drive
  - October-November- Creating workflows in Monday.com for ease of navigation
  - December- Intranet building
  
- **2025:**
  - Go live!!





OeHI

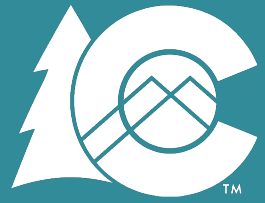
Office of eHealth Innovation

# A Look at Contracts and Procurement in 2024 and What's to Come in 2025

*Michel Jurica, Contract Manager, OeHI*

- **18 Contracts/POs Executed**
  - (4) HIE and Rural Contracts
  - (4) CoSHIE Related Contracts
  - (4) Interagency Agreements
  - (4) PBHCCC Contracts
  - (3) Discretionary Purchase Orders <50K
- **\$19.9M Federal Funds**
  - (4) Advanced Planning Documents (APDs)
- **\$3.1M State Funds**
  - 199 - OeHI General Fund
  - CC02 - Rural IT Capital Construction
  - CC04 - CoSHIE IT Capital Construction

- **8 New Efforts for Second Half of SFY25**
  - **(4) Grant Efforts**
    - CoSHIE Regional Hub Grants
    - Rural Network Facility Grants
    - Library Telehub Grants
    - Community Listening Grants
  - **2) PBHCCC Procurements**
    - Rural Data Mapping - PBHCC Vendor
    - Consent Repository Feasibility Study - PBHCC Vendor
  - **(1) Interagency Agreement**
    - LPHA CALPHO Data Capacity Workshops - IA with CPDHE
  - **(1) Contract Modification**
    - EHR Connectivity Pilot



OeHI

Office of eHealth Innovation

# A Look at Data Governance in 2024 and What's to Come in 2025

*Karen Haneke, Data Governance Senior Project Manager, OeHI*

## Colorado Social Health Information Exchange (CoSHIE) Data Governance

- Established 2 oversight committees (Data Governance Committee, Executive Steering Committee)
- Developed key policies: Data Access Control Policy, Data Quality Standards & Resolution Process
- Created the legal data sharing structure: MOU, DSA, DUA templates

## State Government Data Sharing

- Served on the Government Data Advisory Board (GDAB)
- Served in GDAB Working Groups: Data Governance Subcommittee, Data Sharing Subcommittee, Data Type Working Group
- Participated in 2 Communities of Practice: Artificial Intelligence, Fraud Prevention
- Collaborated with other agencies: CDPHE, BHA, DOLA

## Statewide Data Governance Support

- Set key plans for a future Data Governance Workgroup



## Colorado Social Health Information Exchange (CoSHIE) Data Governance

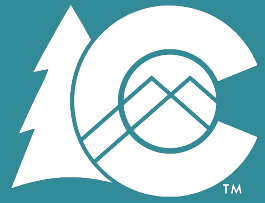
- Continue refining and developing the data governance framework
- Become very efficient at executing data sharing agreements with new data providers/recipients
- Extend the data governance framework to support the new regional hubs

## State Government Data Sharing

- Continue serving on the following committees: GDAB, Data Type Working Group
- Continue participation in Communities of Practice: Artificial Intelligence, Fraud Prevention
- Serve as a resource for state agencies on data governance practices

## Start the Statewide Data Governance Workgroup

- Support the development and implementation of effective data governance policies and practices for health IT data in Colorado
- Ensure the secure, ethical, and appropriate use of health IT data to improve the health and well-being of Coloradans
- Advise on data sharing, interoperability, and privacy considerations related to health IT data



OeHI

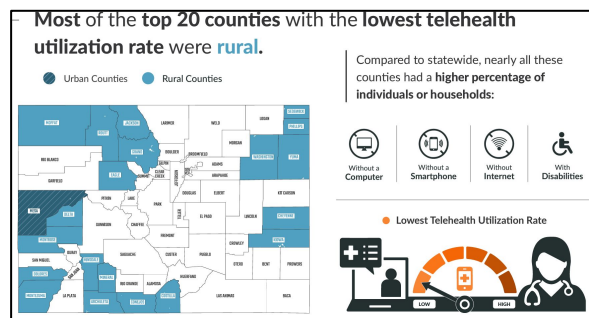
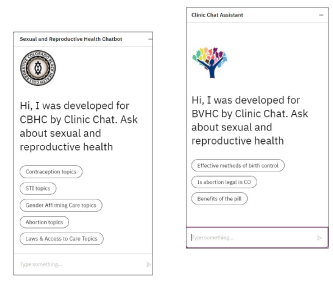
Office of eHealth Innovation

# A Look at Telehealth and Digital Inclusion in 2024 and What's to Come in 2025

*Ashley Heathfield, Telehealth and Digital Inclusion Senior Project  
Manager, OeHI*

## Telehealth Initiatives

- HB21-1289 Telehealth Grant (partnership with CBO)
- [Telehealth Equity Analysis Dashboard](#)
  - Analysis that shows the relationship between social factors in U.S. Census data and use of telehealth visits
- Sexual and Reproductive Chatbot
  - +461 unique users asked +1,800 questions
  - 3 community partners
- Telehealth Survey of NW Colorado and Awareness Campaign Proposal
  - Understand perceptions of and barriers to using telehealth services in parts of the state with the lowest telehealth adoption
  - Roadmap to an awareness campaign based on the survey results
- Connect to Health @Your Library Project (partnership with CSL)
  - Total of \$123k awarded to 17 rural libraries
  - Equipment has been used 230+ times, and library staff assisted patrons with digital skills 208 times
  - Local partnerships



*“Thank you so much - my kiddo is able to do his occupational and speech therapy without driving 2 hours each way.”*

*“We have a cancer patient who comes into the library to use the tele-hub for some of her doctor’s appointments and she is so grateful for this service. This service is making a difference helping people to live their lives and not always be travelling long distances for appointments.”*

## Digital Inclusion Initiative

- Release of the [Colorado Digital Access Plan](#) in partnership with the Office of Future of Work (OFW)
  - Plan approved by NTIA in April '24
  - OFW applied for NTIA Digital Equity Capacity Grant to implement the Plan in May '24
- Lead applicant to the NTIA Digital Equity Competitive Grant
  - Supporting rural hospitals and clinics to hire and retain community health workers trained in digital navigation to increase access to digital health services
- Improving demographic data collection and reporting ability
  - Funding and technical assistance to all 19 FQHCs and 12 rural hospitals and clinics to work towards demographic data improvements
  - Net improvements of 9.23%, 9.9%, and 60%+ (in particular fields) among participating organizations

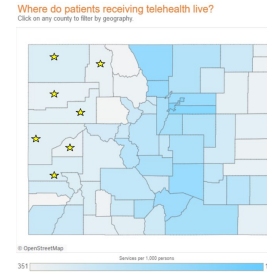
# Telehealth & Digital Inclusion in '25



OeHI

Office of eHealth Innovation

- Execute an Awareness Campaign in NW CO
  - Messaging based on the survey results
  - Working with local trusted organizations
  - English and Spanish
- Sponsor telemedicine questions in the 2025 CO Health Access Survey
- Connect to Health @Your Library Project (partnership with CSL)
  - Total of \$100k awarded to 9 additional rural libraries (impacting 12 branches)
  - Continue building local partnerships between healthcare providers and libraries
- EMS telehealth pilot project in Teller, Park, and Eagle
  - Telehealth services facilitated by community paramedics and community health workers
- Partner with OFW in implementing the Colorado Digital Access Plan
- Continue FQHC demographic data technical assistance and funding
- Close out the HB21-1289 Telehealth Grant
- Close out the Telehealth Payment Parity Project
  - Analysis of telehealth payment parity amongst commercial payors



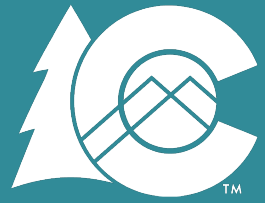
Ignacio Community Library  
HELLO | HOLA | MAYKH

Grand County  
LIBRARY  
District

ESTES VALLEY  
LIBRARY

City of  
Wray





OeHI

Office of eHealth Innovation

# A Look at Rural Connectivity in 2024 and What's to Come in 2025

*John Kennedy, Rural Connectivity Senior Project Manager, OeHI*

## Current Participation

There are 127 rural organizations/locations that are currently eligible for the Rural Connectivity Project and R7 Sustainability Payments



81%

of eligible organizations are contracted to participate in the Community Analytics Platform



61%

of eligible organizations have uploaded Demographics to the Community Analytics Platform



32%

of eligible organizations have completed TP Authorization



72%

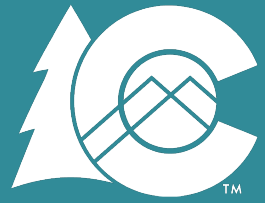
of eligible organizations have completed a CIIS agreement



- Solutions for Ease of reporting
  - Contracting with an vendor to create a map of all the data collected and reported
- Second Phase of Rural Providers
  - Contracting with a Vendor to compile a list of all Rural facilities serving Rural Coloradans
- Enhanced/Upgraded Network Security
  - Cyber Security Workgroup
  - Grant Opportunity

- **EHR/EMR Sustainability**
  - Continuing to meet with various partners and SMEs to come up with a plan for how the State can help with the crushing burden of being connected to an EHR
  - We want to identify a cost effective, resource conscious, and interoperable intelligent solution





OeHI

Office of eHealth Innovation

## A Look at CoSHIE in 2024 and What's to Come in 2025

*Melissa Gillespie, Interim CoSHIE Project Lead  
Matt Arment, SHIE Senior Project Manager, OeHI  
Kimberly Taylor, Project Coordinator, OeHI*



## Release 1

- Core architecture development
- Accelerating Home & Community Based Services transitions referrals
- Integrating 211 community resource inventory (CRI) data
- Regional Hub RFA

Completed in 2024

# What's To Come in 2025

## Release 2

- SHIE portal for user consumption
- Sharing member's housing needs with their care team
- Sharing member's housing voucher status with their care team
- Begin integrating the SHIE Regional Hubs
- Pilot normalizing data between 211 community resource inventory (CRI) and an external partner

Spring 2025

## Release 3

- Continue integrating the SHIE Regional Hubs (ongoing)
- Continue piloting normalizing data between 211 community resource inventory (CRI) and an external partner
- Sharing member's housing needs with additional members of their care team
- Sharing member's housing voucher status with additional members of their care team
- Sharing member's SDoH Assessment data with their care team

Summer 2025

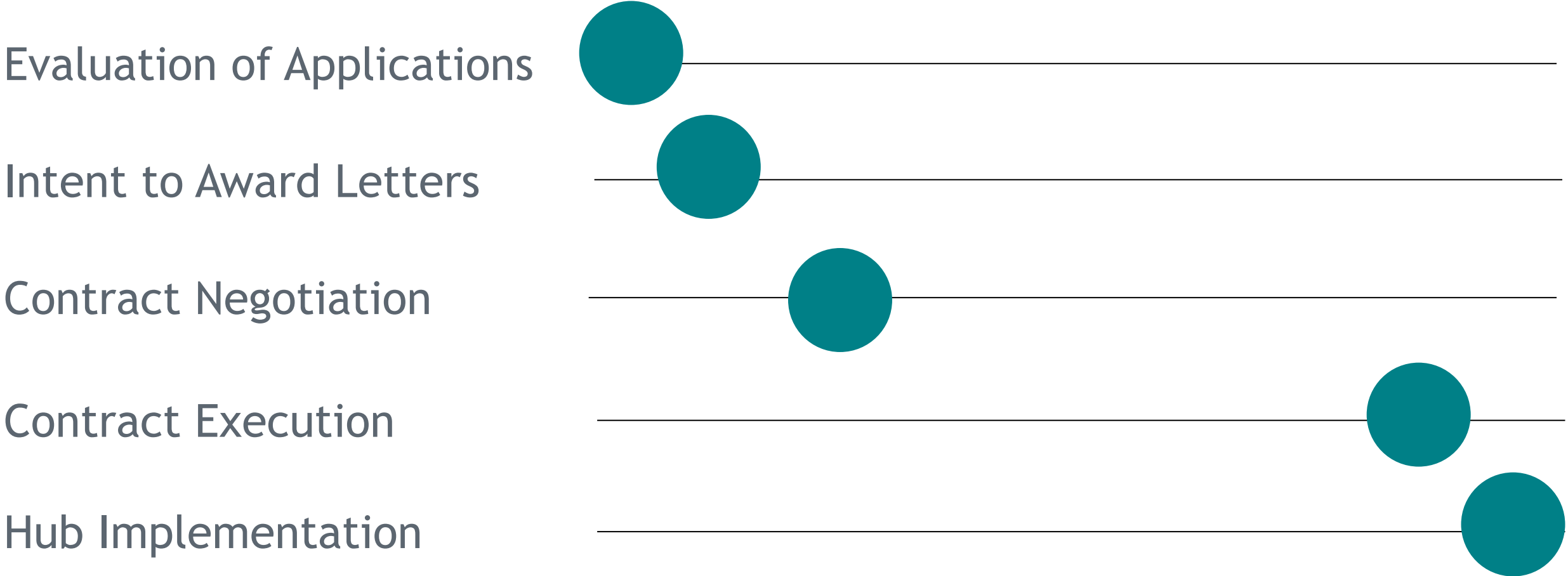
## Release 4

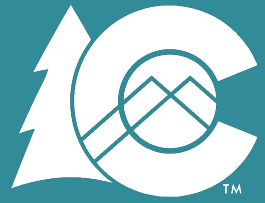
- Continue integrating the SHIE Regional Hubs (ongoing)
- Informing care team of Medicaid member incarceration transitions
- Sharing social care referrals across platforms

Fall 2025

# Regional Hubs Status

December      January      February      March





OeHI

Office of eHealth Innovation

## A Look at Dollars to Digitize in 2024

*Amanda Smith, Dollars to Digitize Grant Senior Project Manager, OeHI*

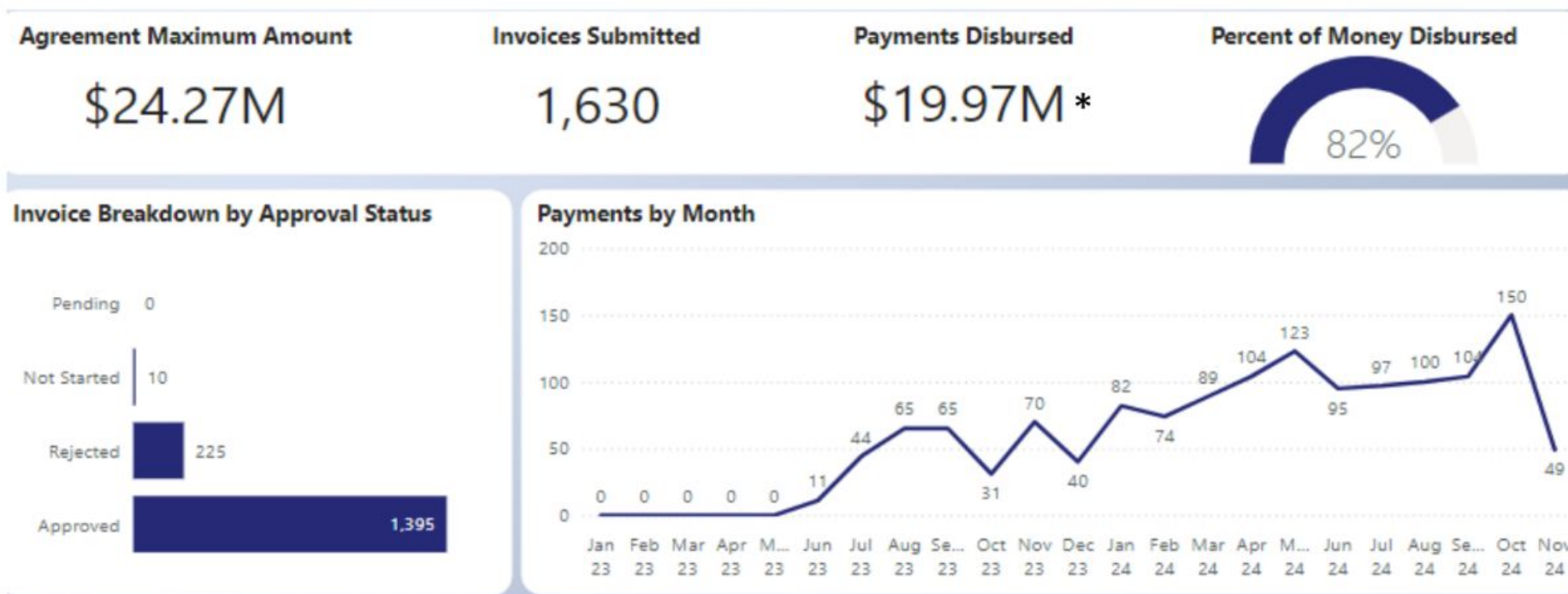
- The ARPA 6.06 Dollars to Digitize(D2D) grant program ends 12/31/2024
- 209 grantees completed their EHR upgrades and digital transformation projects by 10/1/2024:

Primary Type of Digital Transformation Project	Total Grantees*	HCBS	BH Provider and CMHCs	CMA
EHR System Upgrade or Enhancement	47	20	26	1
Paper Conversion to EHR System	85	71	11	3
Paper Conversion to Eligible System	24	17	5	2
Device Only	19	9	8	2
Telehealth, HIE, Referral, Upgrade of Client Management System	34	22	11	1

# Summary of Awards and Spend

**Count of Grantees:** 224 Grantees  
**Original Awarded Funding:** \$25,794,626  
**Current Awarded Funding (Adjusted for Terminations and Amendments):** \$24,272,936  
**Total Spend (Net of Recoupments Received):** \$ 19,856,776.95 (Any recoupment not listed as returned on the following slide is not reflected here)

**Agreements were issued:** 5/15/2023 and 11/29/2023  
**Project Start:** 5/15/2023 for Cohort 1, Effective Date for Cohort 2  
**Project End:** 9/30/2024  
**Number of Early Completions:** 28  
**Number of Terminations:** 12  
**Number of Amendments:** 4



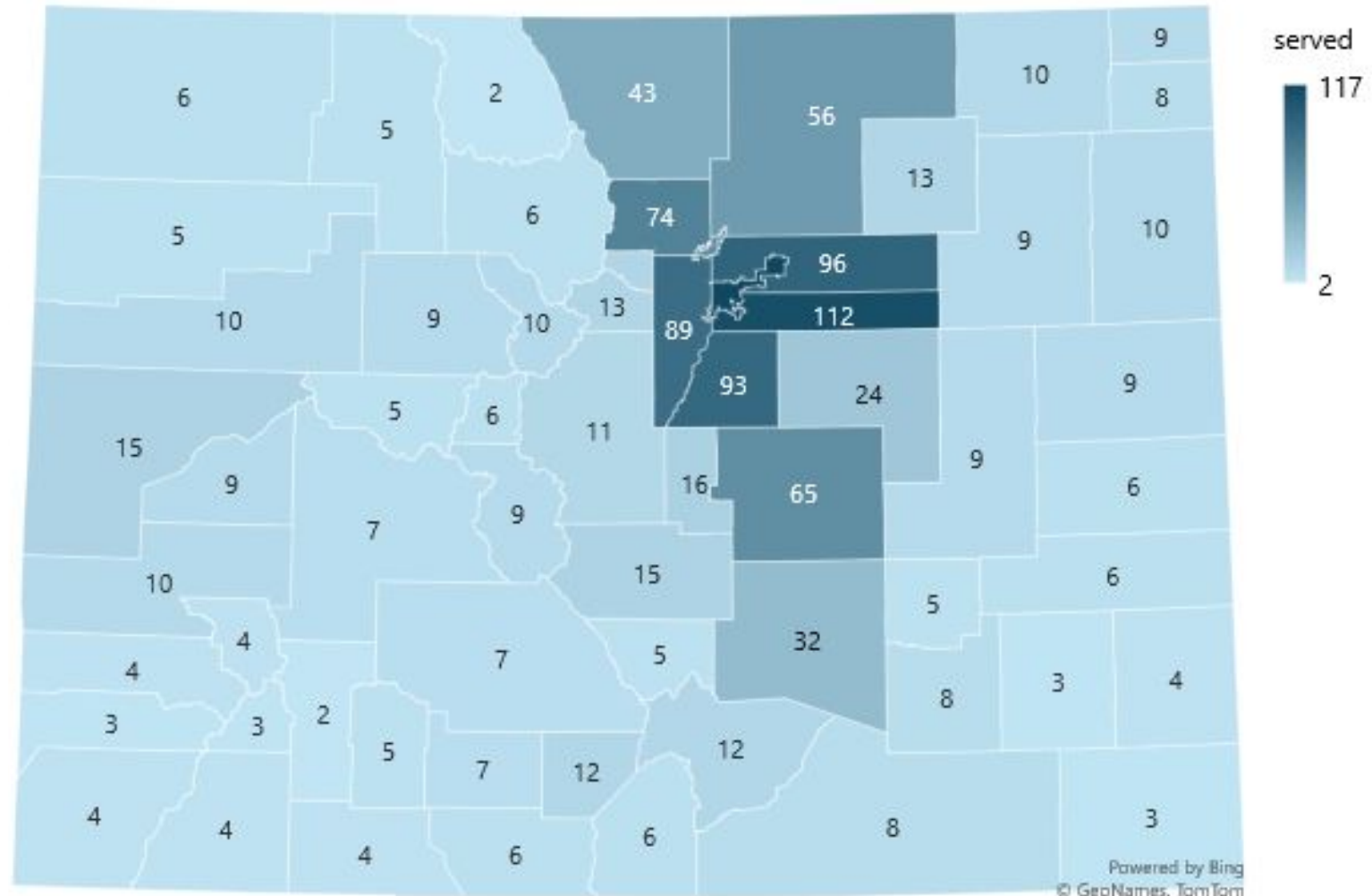
# D2D Impact and Outcomes

**209 Grantees serve more than 99k members in Colorado**

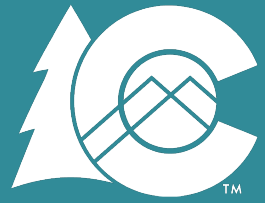
**Grantees reported that this grant:**

- Increased Interoperability
- Improved care coordination
- Improved equity and access
- Helped transition from paper to electronic documentation
- Helped reach more members with telehealth technology
- Improved efficiency
- Helped improve the quality of care and outcomes for members
- Helped improve the customer experience for members

Number of D2D Grantees Serving Each Colorado County





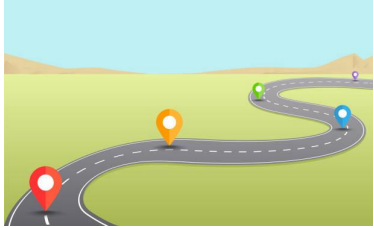


OeHI

Office of eHealth Innovation

# A Look at Consent Management in 2024 and What's to Come in 2025.

*Allie McGee, Consent Management Project Manager, OeHI*



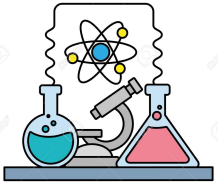
**CoSHIE Consent POC Roadmap in Final Stages**



**CoSHIE SDOH Consent Form in Final Stages**



**Legislative Support for Consent Management Initiative**



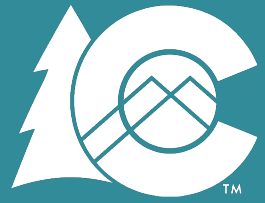
## Consent POC Pilot Testing



Consent Feasibility Report: Delivery to JTC, Senate, and House by winter 2025.



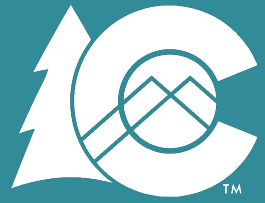
Engaging State Agencies on Opportunities to Utilize Consent



**OeHI**

Office of eHealth Innovation

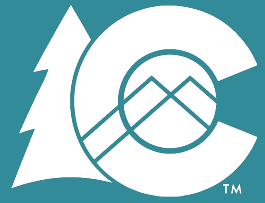
**Thank you to our fellow Coloradans, partners, and local healthcare organizations. We could not do the work that we do without you.**



**OeHI**

Office of eHealth Innovation

# **PUBLIC COMMENT PERIOD**



**OeHI**

Office of eHealth Innovation

# CLOSING REMARKS