



COLORADO

**Governor's Office of
Information Technology**



OeHI

Office of eHealth Innovation

Aligning IT Across State Health Landscape

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Agenda

- Project Intake & Governance
- Process & Roles
- Tools
- Objectives & Key Results
- Next Steps





Project Intake & Governance

Create a system to align & manage projects and initiatives

Drive Health IT Roadmap

Client centered care coordination

Alignment across state domain and providers

Expedite End to End Process

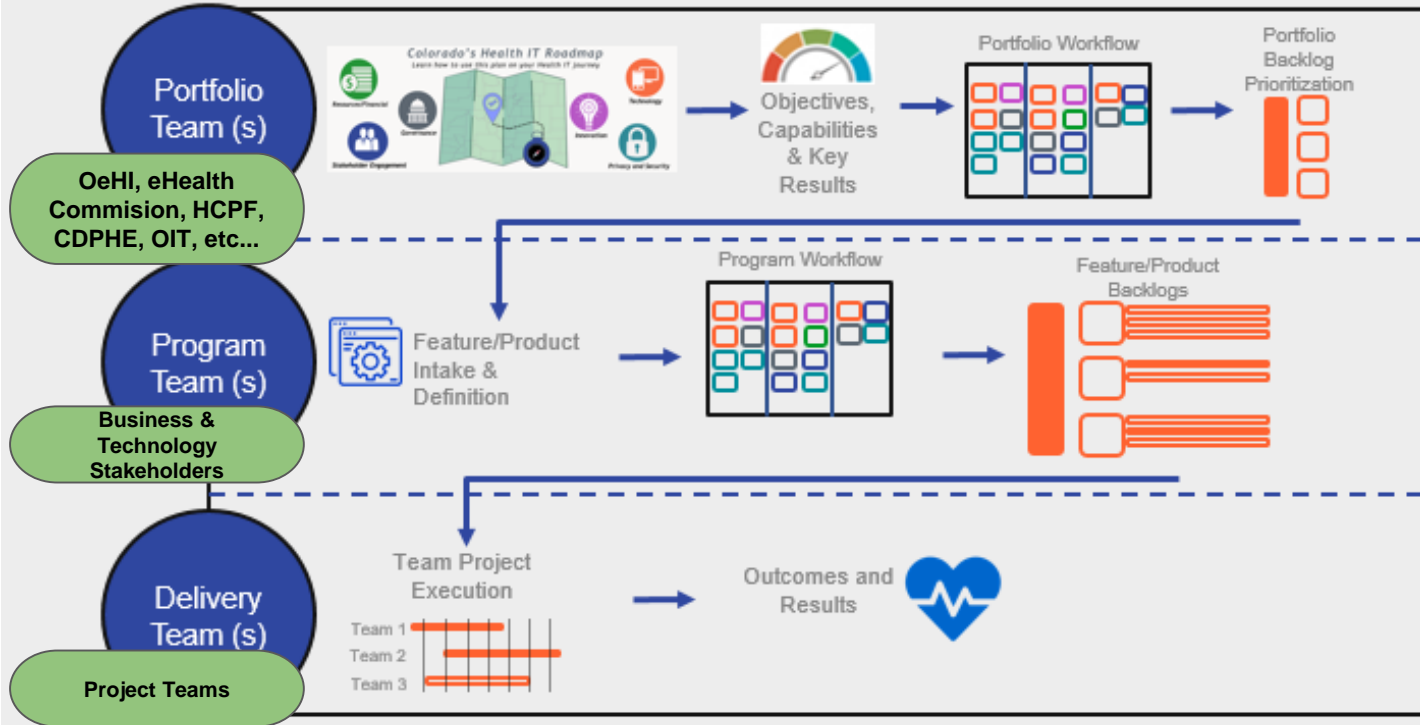
DELIVER VALUE





Who Does What?

Governance and Intake Process At a Glance





Objectives & Key Results

Anchor points

Prioritized Initiatives

Reduces Friction

Increases speed of decision-making



Approved eHealth Commission Funding Priorities

Priority 1- Financial Sustainability of HIE Infrastructure

Start ASAP

Health information exchange infrastructure is essential to supporting the health of Coloradans. During the pandemic, health providers and health systems may not be able to afford fees or may not be connected. Supporting providers (financially in need) to access and technical assistance w/ the HIE infrastructure is #1 priority.

Priority 2- Emergency Response Innovations

In Progress

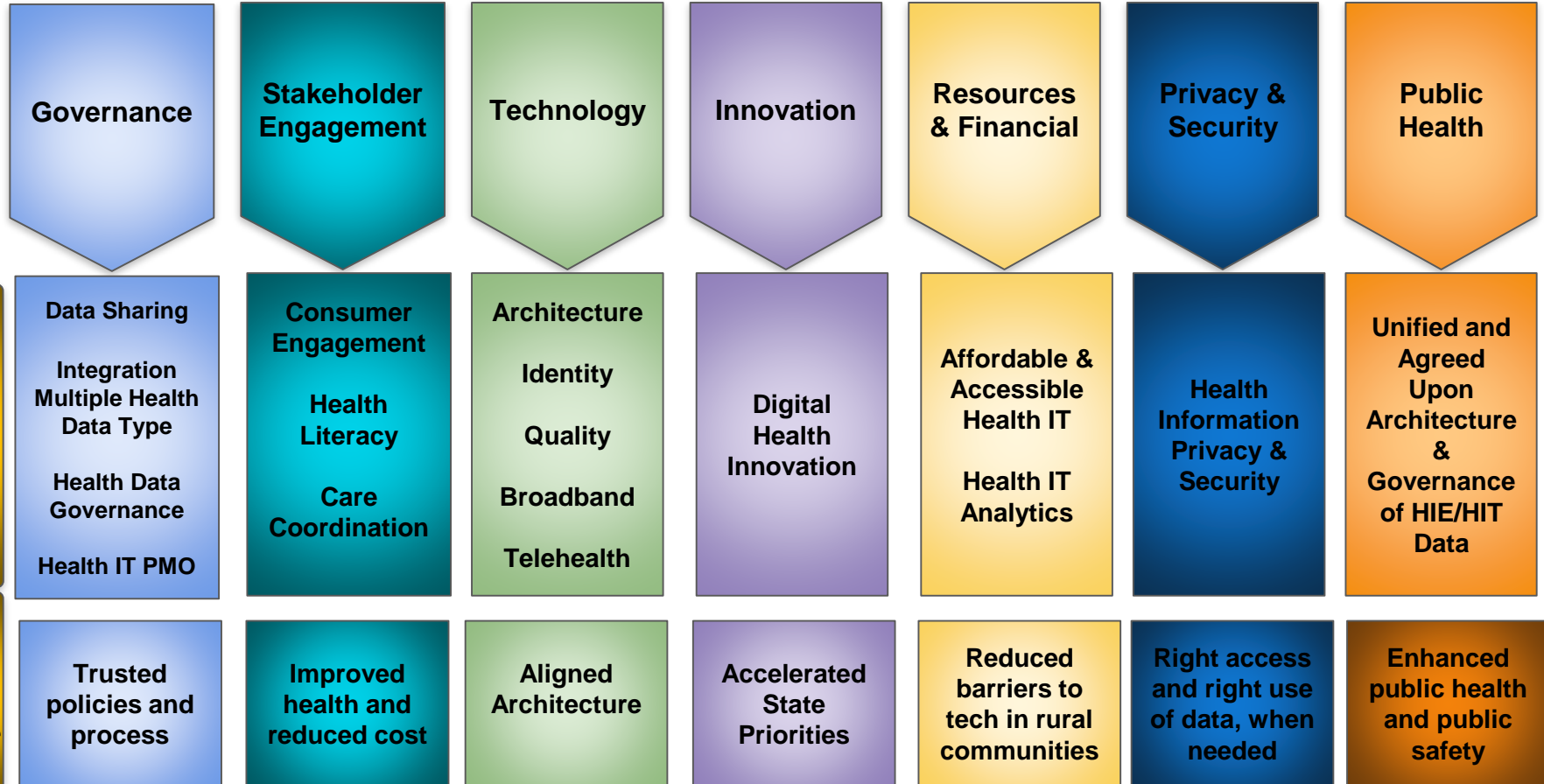
To quickly respond to emergent needs, the Governor launched the innovation response team task force to accelerate screening, care coordination, telemedicine, and public health surveillance and reporting. New pilots and innovations are to be funded that support and align with this effort in the short term.

Priority 3- Advance HIE & Public Health Infrastructure

Start within 4-6 months

Longer term advancements are needed to HIE/HIT infrastructure that include expanding connectivity and availability of HIE data, refining infrastructure established through the emergency response for ongoing use, and providing ongoing technical assistance to adopt these advancements.

OBJECTIVE AREAS





Tools to Manage the Methodology

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Goal Progress Spreadsheet

This spreadsheet allows the Office of Health Innovation to manage and track, and align their goals outlined in the Health IT Roadmap using an aligned Objective and Key Results (OKR) framework. To use this spreadsheet, you have a Strategic Roadmap, request access to edit the document. This sheet contains instructions for maintaining and updating the sheet, definitions of created terms and links to resources.

What is OKR?
OKR (Objective & Key Results) is a goal management framework invented by Intel and later popularized by Google.

What are Objectives?
Objectives are the things we want to accomplish and are usually positive and meant to provide value.

What are Capabilities?
A Capability defines your goal. It should set a clear direction to a point in the future, e.g. "Create an online database for all information" is a goal we must be able to do to achieve the Objective.

What are Key Results?
Key Results are metrics with a target and an indicator that show you how you're progressing towards your Capability. They're what the experts in a field believe leading you to your destination.

How it works in this spreadsheet
This spreadsheet allows the Office of Health Innovation to manage and track and align their goals outlined in the Health IT Roadmap using an aligned OKR framework.

Objectives include a description and definition of the value that the agency can provide. It is at the highest level that value we want to see.

A Capability connects a goal, a description, a percentage value and a priority score. The Capability percentage represents an aggregate comparison of associated Key Results and is updated automatically when you update Key Results.

A Key Result includes a name which must include a metric type and a target, and a percentage which indicates progress towards the target. This should be metrics you can influence, that don't have direct control over it by 50% or more.

PORTFOLIO BOARD OVERVIEW

Overall Progress: 9.17%

OKR Objective	Public Health	OKR Objective	Stakeholder Engagement
Capability: Strengthen Public Health Emergency Response Capabilities (Surveillance)	High	High	High
Capability: Population Health - access to and analysis of population health data	Medium	Medium	Medium
Capability: Public Health Care Coordination	High	High	High
Capability: Unified and Aligned Open Architecture & Governance of Health IT Data	High	High	High
Capability: Care Coordination	High	Medium	High
Capability: Consumer Engagement, Empowerment & Health Literacy (e.g. patients to take care)	High	High	High

Technology

Capability	Uniquely Identify & Integrate across systems	Status	Priority	OKR Priority
Key Result	An agreed upon statewide logical/technical architectural model that organizes how health information in Colorado is captured, managed, and disseminated	High	High	Very High
Key Result	Standardize CHSs IAC	High	High	Very High
Key Result	Standardize Health ID in app fee tool	High	High	Very High
Key Result	Four health and health care applications that are printing secure content	Medium	Medium	High
Key Result	Automating data format, electronic exchange	High	High	Very High
Key Result	Plan to open 11 projects	Medium	Medium	High
Key Result	Identifying the areas enrollment number across systems	Medium	Medium	High

State Quality Reporting Burden

Capability	Reduce a reporting burden	Status	Priority	OKR Priority
Key Result	Reduce reporting workload for providers	High	Low	High
Key Result	Standardize and streamline processes for reporting regional measures	High	Medium	High
Key Result	Standardize and streamline processes for reporting regional measures	High	Medium	High
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Key Result	Standardize and streamline processes for reporting regional measures	High	Medium	High

Unique Provider Identification & Organizational Affiliations

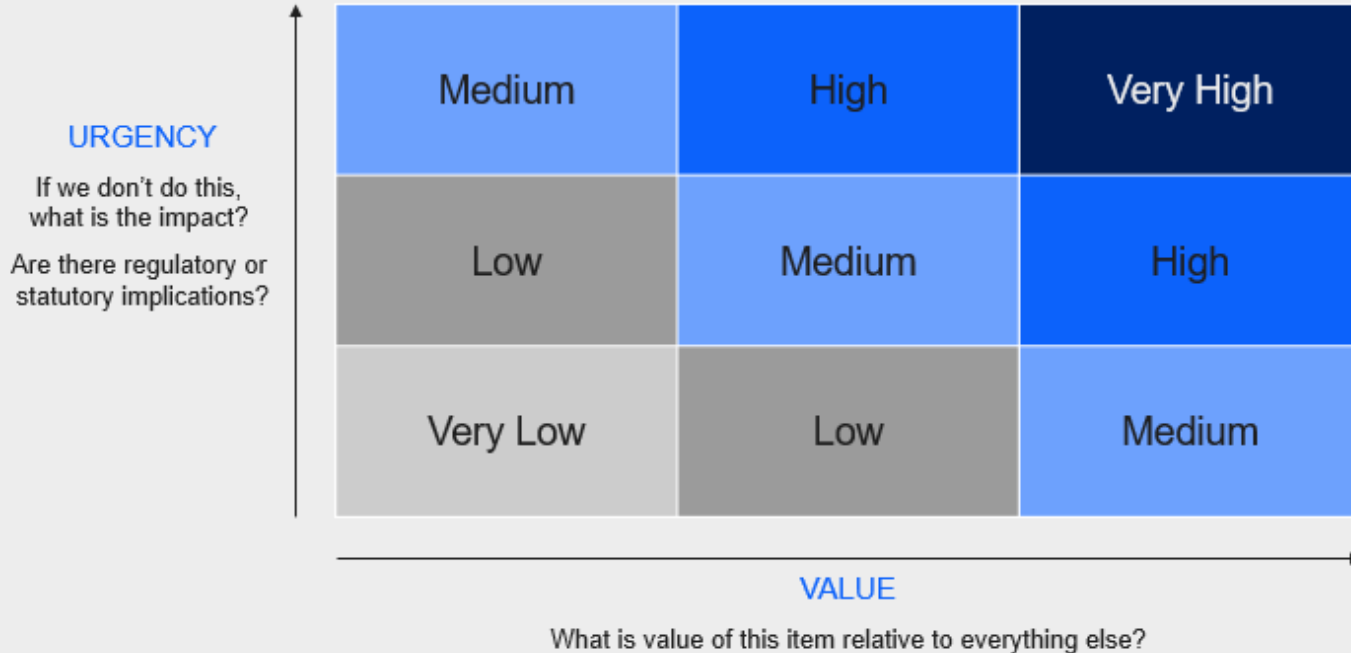
Capability	Identify and integrate across systems	Status	Priority	OKR Priority
Key Result	There is a recognized, common, and accurate statewide source of truth for provider information available to and used by all who require the information	High	Low	High
Key Result	Standardize and streamline processes for reporting regional measures	High	Low	High
Key Result	Standardize and streamline processes for reporting regional measures	High	Low	High





Prioritization Methodology

9 Box Prioritization – Cost of Delay



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Key Results Tied to Objectives and Initiatives



PORTFOLIO BOARD OVERVIEW

HIT Objective	Stakeholder Engagement	16%	Value	Urgency	9 Box Priority
Initiative	Care Coordination	18%	High	Medium	High
Key Result	Strengthened statewide approach to care coordination.	18%	High	High	Very High
Key Result	Timely, appropriate, and easily accessible information is available at the point of care/care coordination, within and across communities, that supports optimal clinical, service, and cost outcomes.	18%	High	Medium	High
Key Result	Criteria to measure care coordination capability and effectiveness by community is available and used.	17%	High	Low	Medium
Insert Above...					





Next Steps

- Refine OKRs from Commissioner feedback
- Develop OKR dashboard
- Exercise prioritization process with new requests
- Continue to align initiatives across agencies:
 - HCPF, CDHS, CDPHE, OeHI & OIT





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Thank you!

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