

Implementing Care Coordination

**Reducing cost
Improving care**





**Process, Tools, Platform
& New Venture Creation**

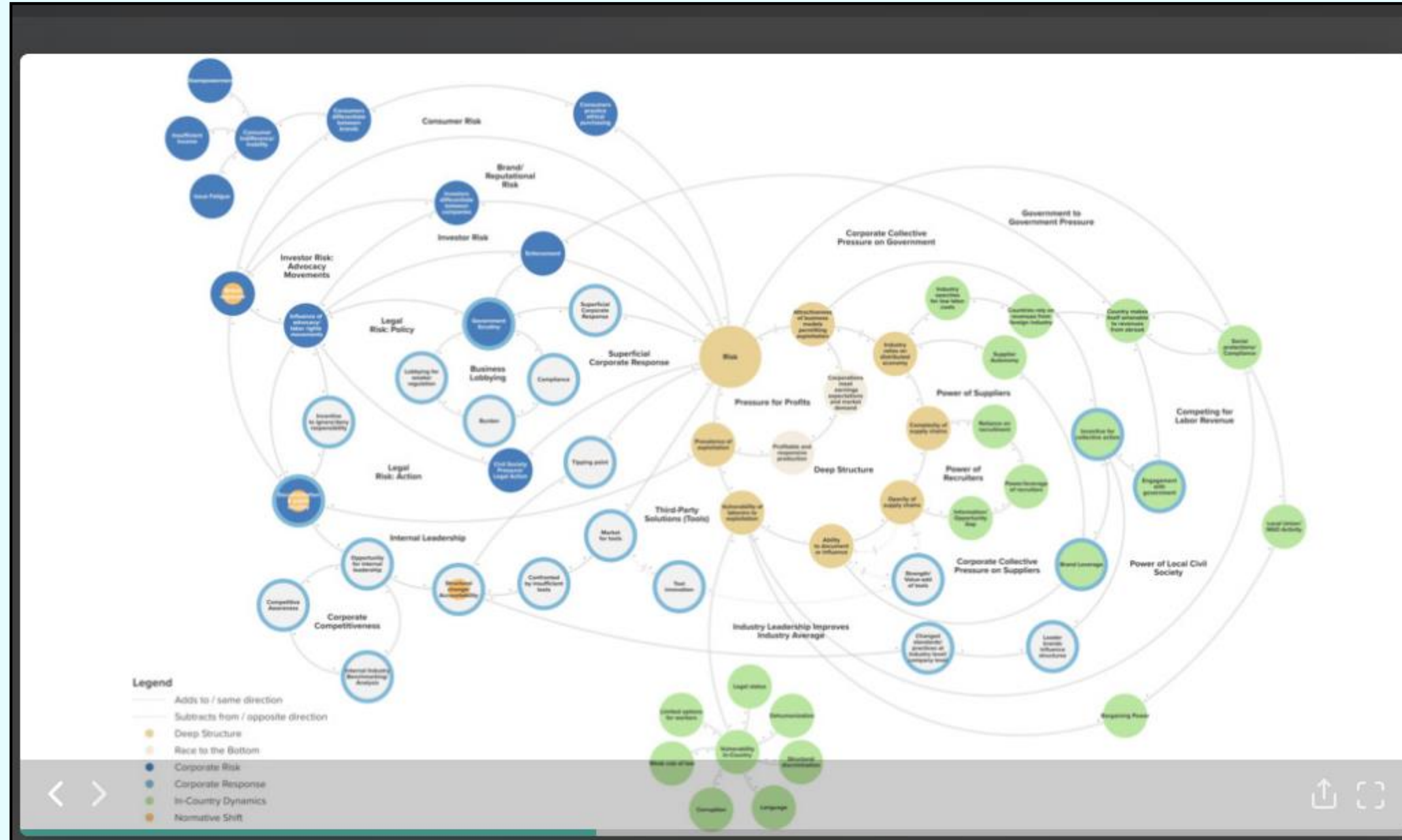


**Programs, Public Education
& Engagement that Inspires**

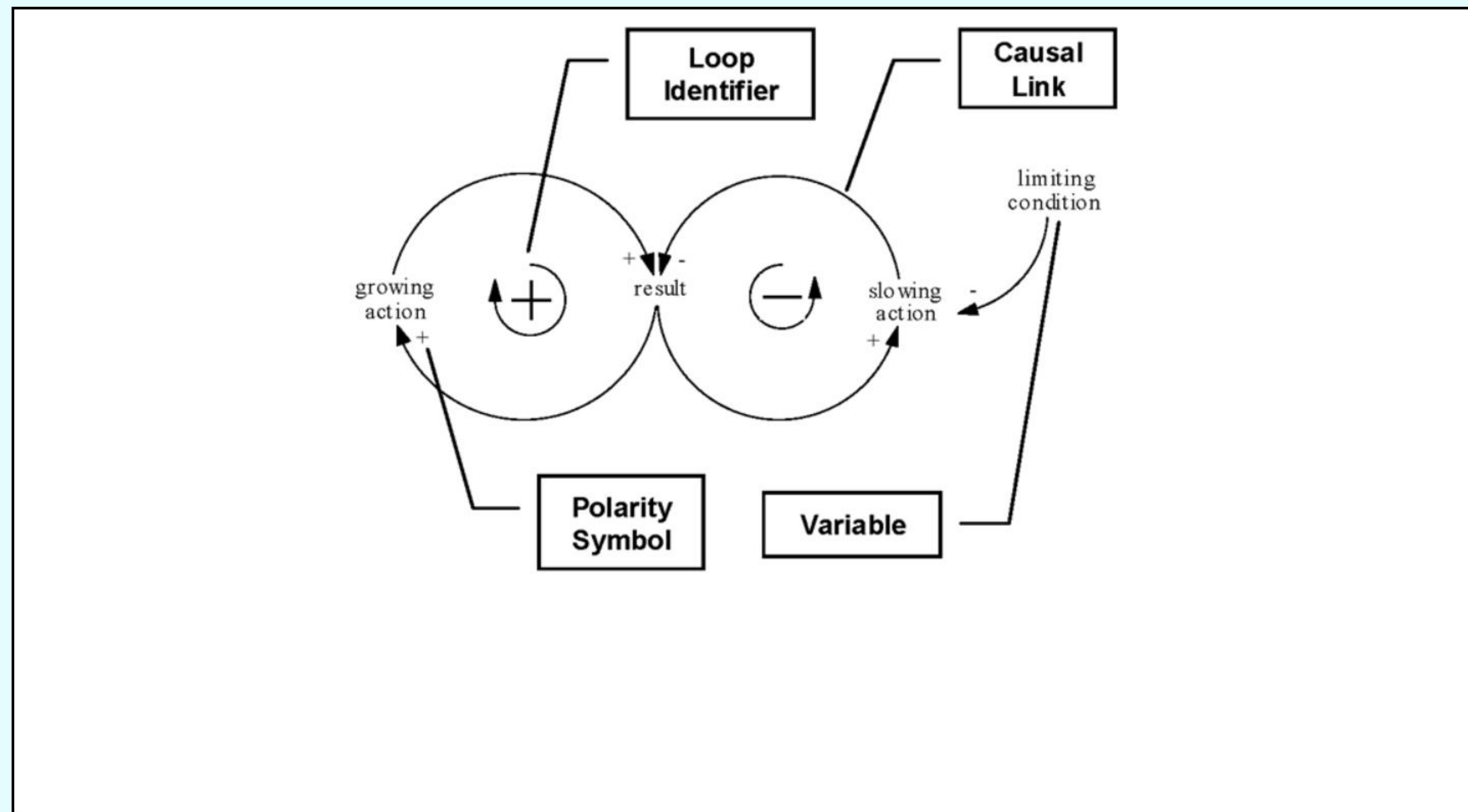
History & Opportunity

Systems | Problems | Solutions

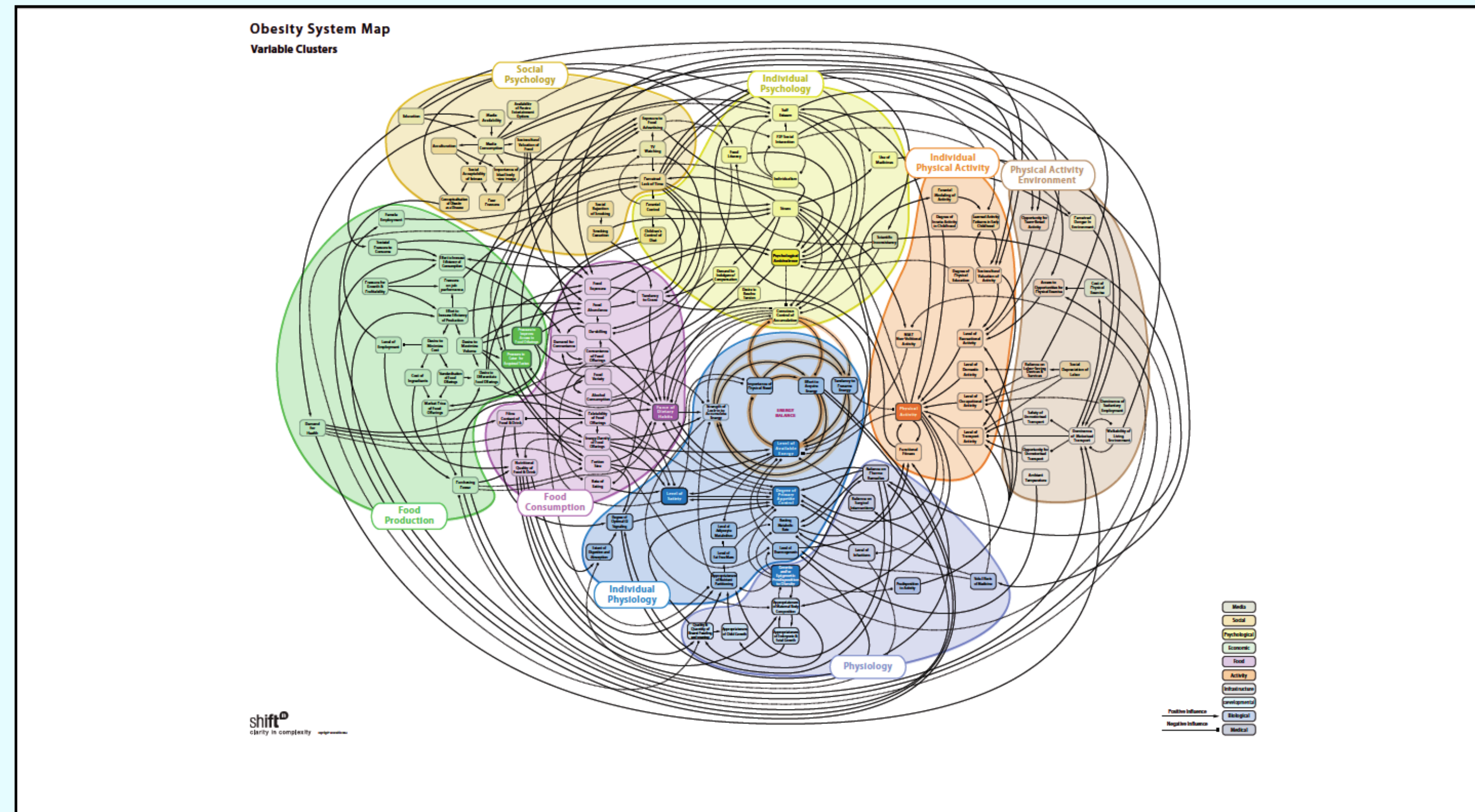
Complex Adaptive Systems & Wicked Problems



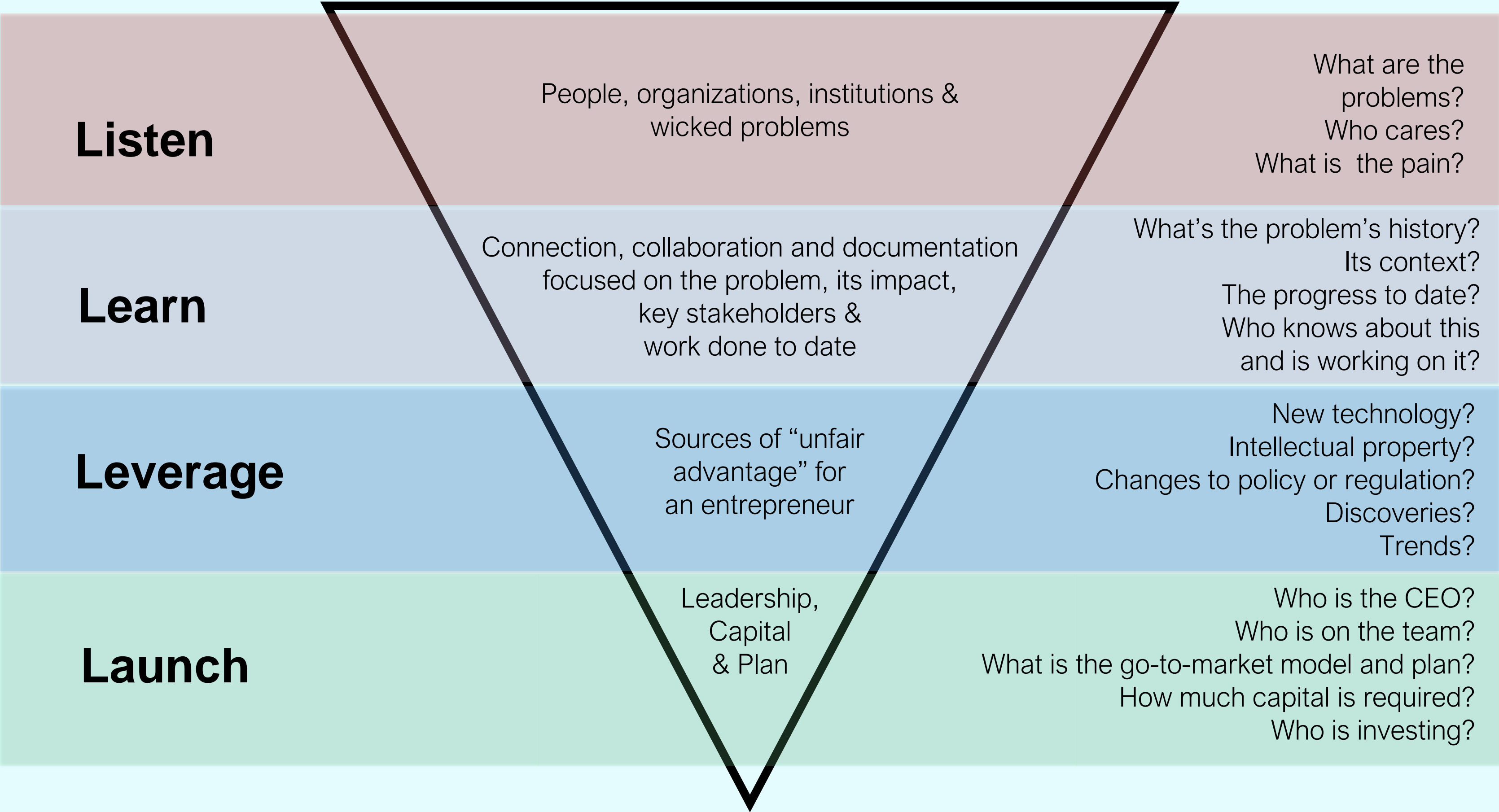
Complex Adaptive Systems & Wicked Problems



Complex Adaptive Systems & Wicked Problems



Wicked Problems & Experienced Entrepreneurs



Newly Created & Funded Ventures



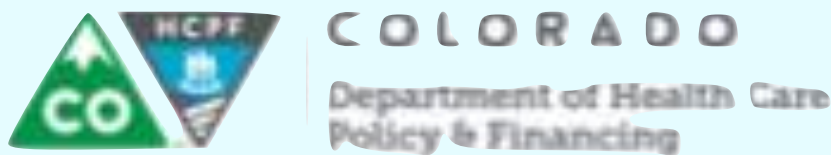
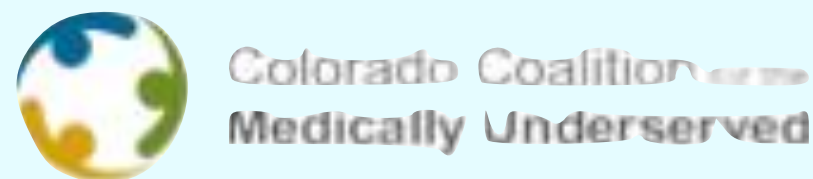
Some of Our Health Successes to Date



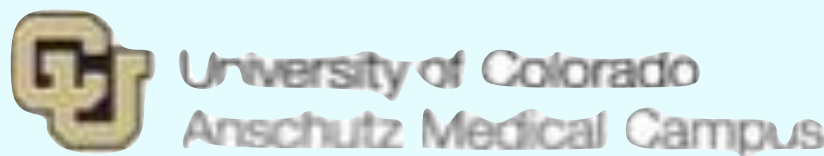
(We've had significant success in other areas as well
with Microlyze and Upsuite.)



Validators



Kent Bradley, MD



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(Sponsors in other sectors – e.g., water & infrastructure – include the Gates Family Foundation and the Walton Family Foundation.)



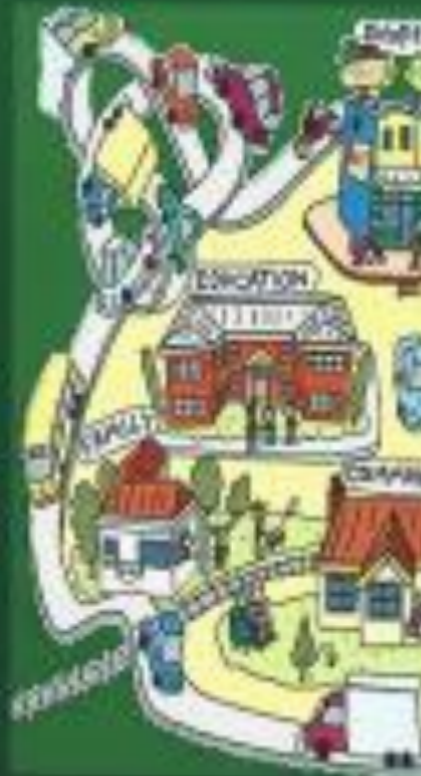
Nuts & Bolts

Jobs to be done

Care Coordination Implementation & the X Genesis/10.10.10 process

- Map Health as a Complex Adaptive System
- Identify & Present Wicked Problems – including Care Coordination
- Educate & Engage Validators, Stakeholders, Volunteers & the Public
- Process & Program (Wicked Problems Within Complex Adaptive Systems)
- Identify Exceptional Serial Entrepreneurs – “Prospective CEOs” – Who Create New Ventures

3-5+ Year Healthcare Cost Control Roadmap



COLORADO
Department of Health Care
Policy & Financing

Focus Area #3: 3-5+ Year Roadmap to Control Costs, Prices for Employers, Consumers and Other Payers

Cost Control Roadmap's 5 Key Initiatives

1. **Constrain prices**, especially hospital, prescription drug and specialty care.
2. Champion **alternative payment models**.
3. Align and strengthen data **infrastructure**.
4. Maximize **innovation**.
5. Improve our **population health**.



Stakeholder Collaboration
Employers & Associations
Unions & Advocates
Governor's Health Cabinet
Carriers / Payers
Regional Accountable Entities
Providers & Associations
Legislators
CIVHC, QHN, COHRIO & CHI



COLORADO
Department of Health Care
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Colorado's Health IT Roadmap

Learn how to use this plan on your Health IT journey



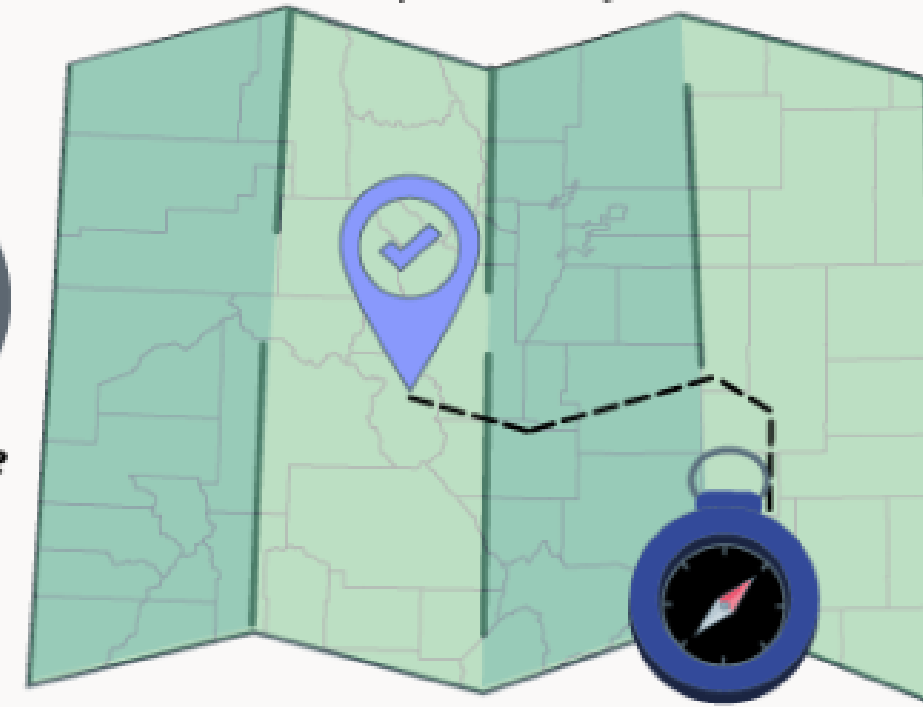
Resources/Financial



Governance



Stakeholder Engagement



Innovation



Technology



Privacy and Security

Stakeholder Engagement

1. Care Coordination
2. Consumer Engagement, Empowerment and Health Literacy

Resources/Financial

3. Affordable and Accessible Health IT
4. Affordable and Accessible Health Analytics

Governance

5. Harmonize Data Sharing and Health Information Exchange Capabilities
6. Integration of Multiple Types of Health Data
7. Statewide Health Data Governance
8. Health IT Program Management

Privacy/Security

9. Privacy and Security of Health Information
10. Consent Management

Innovation

11. Digital Health Innovation

Technology

12. Statewide Health Information Architecture
13. Ease Quality Reporting Burden
14. Uniquely Identify Person Across Systems
15. Unique Provider Identification and Organizational Affiliations
16. Broadband and Telehealth Access

Priorities

Stakeholder Engagement

1. Care Coordination
2. Consumer Engagement, Empowerment and Health Literacy

Support Care Coordination Statewide

Colorado Office of eHealth & Innovation
Colorado's Health IT Roadmap
Operationalizing Care Coordination
October 2018

1. SUPPORT CARE COORDINATION IN COMMUNITIES STATEWIDE

DOMAIN	Stakeholder Engagement & Participation
DESCRIPTION	This initiative will develop, support, and enhance technical approaches that can be used to easily share care coordination information – within and across – communities. The initiative recognizes that approaches to care coordination may be unique to individual communities.
BACKGROUND & FINDINGS	Colorado's health care reform goals require care coordination across the continuum of care. As Colorado implements emerging models of value-based care and payment methods, the need for tools to support care coordination across communities, consumers, providers, and services, will continue to grow. Fortunately, in Colorado, there are already multiple communities and organizations providing care coordination. These efforts must continue to be supported and enhanced.
PURPOSE	The purpose of this initiative is to support communities in implementing their own care coordination processes and to provide the tools and support for individuals whose care coordination needs may extend beyond their local community.
OUTCOME(S)	Strengthened statewide approach to care coordination. Timely, appropriate, and easily accessible information is available at the point of care/care coordination – within and across communities – that supports optimal clinical, service, and cost outcomes. Criteria to measure care coordination capability and effectiveness by community is available and used.
SUGGESTED APPROACH(ES)	Discover 1. Identify and leverage existing care coordination activities and alliances in Colorado such as: Health Care Systems Clinically Integrated Networks (CINs) Healthy Transitions Colorado Accountable Care Organizations (ACOs) Regional Accountable Entities (RAEs) Health Information Exchanges (HIEs) Patient Centered Medical Homes (PCMHs) 2. Identify best practices and tools for care coordination.
	Plan 3. Keep the care coordination person (patient) centric. 4. Identify unique community needs and gaps in care coordination. 5. Develop a prioritization method to determine high priority persons/population

Colorado Office of eHealth & Innovation
Colorado's Health IT Roadmap
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	segments to address. 6. Coordinate the project(s) with existing care teams (and care team projects) to prevent duplication. 7. Ensure integration with statewide health information technical architecture. 8. Provide incentives to promote the adoption and use of care coordination tools among all participants in Colorado's health care ecosystem. 9. Consider additional incentives to promote the sharing of health and health-related information. 10. Include access to, and integration of, disease and other types of registries. 11. Provide tools and incentives to engage patients, their families, and their proxies in helping to coordinate their own care. 12. Leverage the training criteria for care coordinators/patient navigators with organizations such as the Patient Navigator, Colorado Community Health Worker & Promotor de Salud Alliance curricula. Implement 13. Implement a standard approach to develop and use statewide care coordination tools. 14. Provide education and communication programs that meet the needs of stakeholders involved in health IT aspects of health care transformation.
SUGGESTED INITIATOR	OeHI and HCPF to form eHealth Commission Working Group
TIMING	Begin as soon as possible. Q4 2017
INTERDEPENDENCIES	Initiative #2 Promote and Enable Consumer Engagement, Empowerment, and Health Literacy Initiative #3 Harmonize and Advance Data Sharing and Health Information Exchange Capabilities Across Colorado Initiative #4 Integrate Behavioral, Physical, Claims, Social, and Other Health Data Initiative #6 Health IT Portfolio/Program Management Initiative #7 Accessible and Affordable Health IT and Information Sharing Initiative #10 Consent Management Initiative #11 Digital Health Innovation Initiative #12 Statewide Health Information Technical Architecture Initiative #14 Uniquely Identify a Person Across Systems Initiative #16 Broadband and Virtual Care Access
POTENTIAL FUNDING SOURCE(S)	• ARRA HITECH 90/10 funding (10% State Match) • Foundations • Public/private partnerships • Innovators and private equity • Commercial payers

Healthy Transitions Colorado Website accessed October 2017 at <http://healthy-transitions-colorado.org>

Implementing Care Coordination



Assembling a National Team

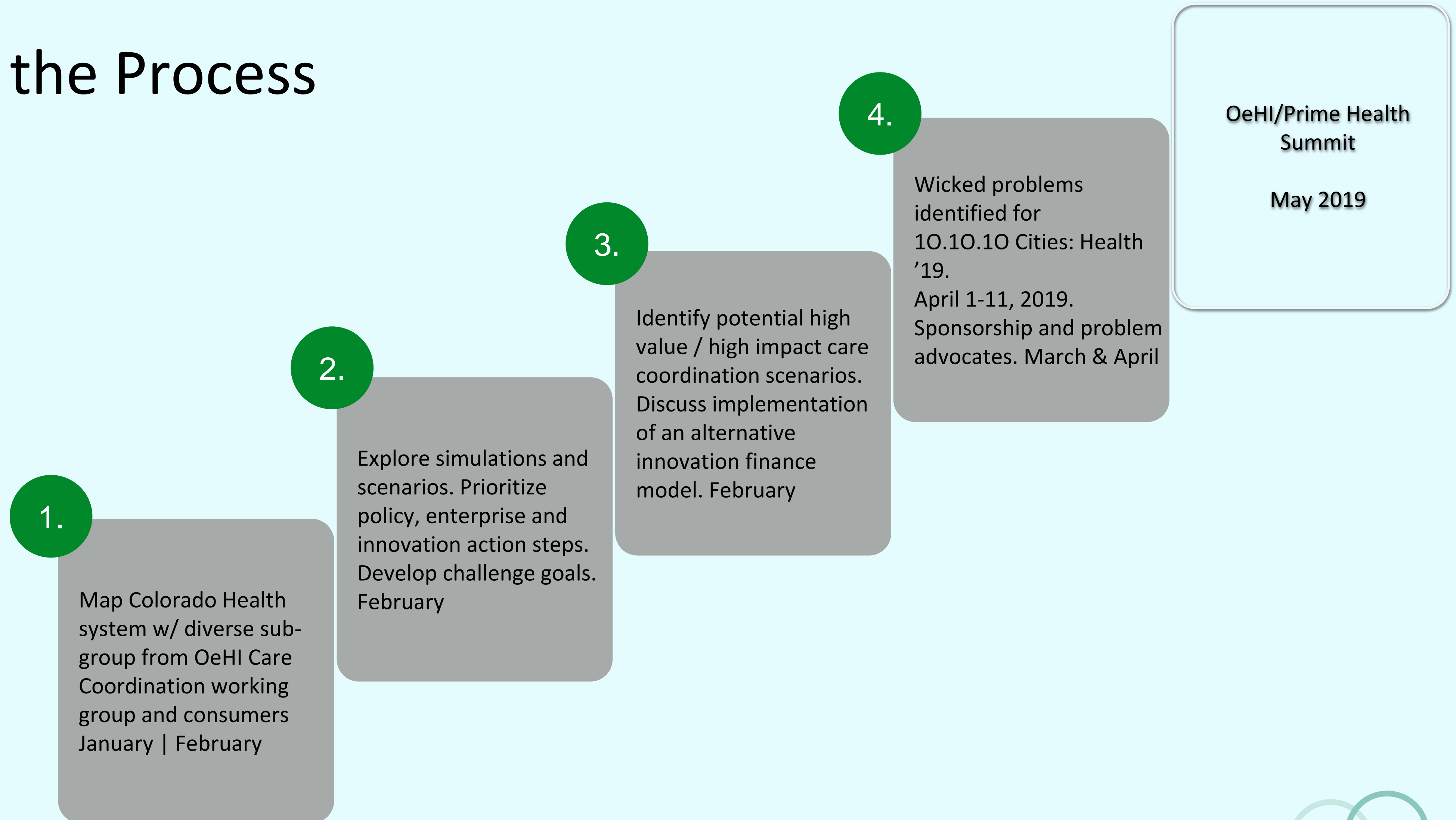


KUMU

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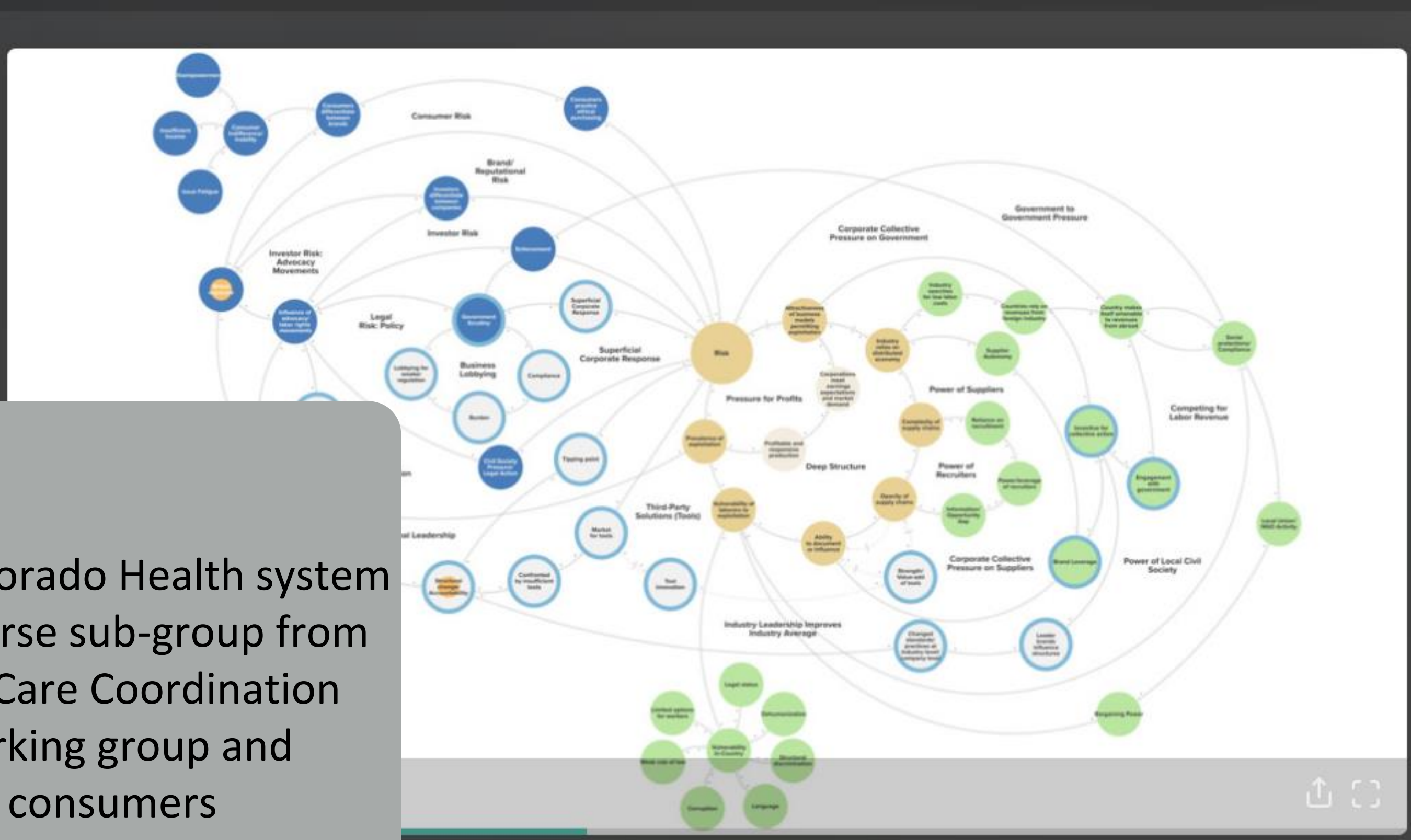
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Steps in the Process





Map Colorado Health system
w/ diverse sub-group from
OeHI Care Coordination
working group and
consumers
January | February



ReThink Health

Anytown, USA v3u

Resources Logout

IntroductionCreate ScenarioCompareDiagnoseFinancingAll GraphsManageAdministratorUpload Users

Select Initiatives

Set Goals

Establish Trends

Assumptions

Reset to Scenario

Reduce Crime

Create Student Pathways to Advantage

Create Family Pathways to Advantage

Care

☒ Improve Physical Illness Care

☐ Improve Care for Chronic Mental Illness

☐ Support Self-Care

☐ Prevent Hospital-Acquired Infection

Capacity

☒ Redesign Primary Care for Efficiency

☐ Improve Hospital Efficiency

☐ Recruit Primary Care Professionals to General

☐ Recruit Primary Care Professionals to FQHC

Cost

☐ Offer Pre-Visit Consultation

☐ Create Medical Homes

☐ Reform Medical Malpractice

☐ Expand Use of Less Invasive End-of-Life Care

Enable Healthier Behaviors

Level of effort:

100%

Start Date:

2017

☐ Limit To Disadvantaged

☐ Limit To Youth

Improve Physical Illness Care

Level of effort:

100%

Start Date:

2017

Redesign Primary Care for Efficiency

Level of effort:

100%

Start Date:

2019

☐ For FQHC Only

Level of effort:

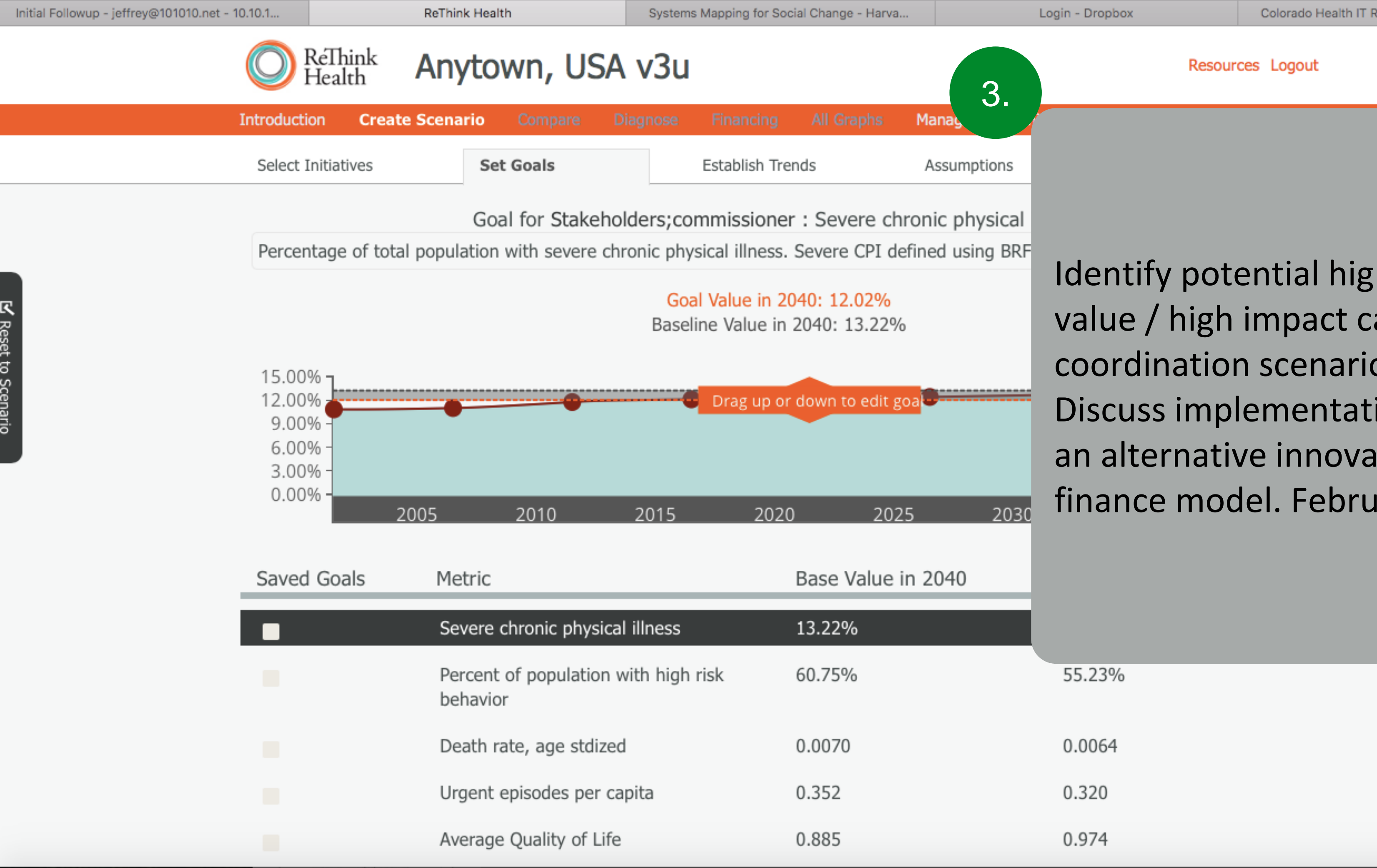
100%

2.

Explore simulations and scenarios. Prioritize policy, enterprise and innovation action steps. Develop challenge goals. February

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3.

Identify potential high value / high impact care coordination scenarios. Discuss implementation of an alternative innovation finance model. February

4.

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CITIES (HEALTH) 2018
DENVER MAY 7-17

Join us in Denver for **10 Days** as we introduce **10 Wicked Problems** that impact our cities and our lives. Meet the **10 Serial Entrepreneurs** invited to Denver from around the U.S. to develop breakthrough solutions and start new ventures.

Wicked Problems are belligerent beasts, at once insidious and indomitable. Attempts by government and industry to contain them only extend their reach and tighten their grip on society.

You are invited to watch as serial entrepreneurs—seasoned visionaries with a successful track record—envision and enact the solutions that will make the world a better place. You'll be hard pressed to find a more inspiring and enlightening experience.

Come see for yourself.

Big Reveal: May 7, 4pm - 7pm
Industry RiNo Station 3858 Walnut Street

Grand Finale: May 17, 5pm - 8pm
Industry Denver 3000 Brighton Boulevard

Volunteer: <https://101010.net/volunteer>

Tickets: <https://101010.net/events>

POWERED BY

The Colorado Health Foundation
Rose Community Foundation
Delta Dental

Colorado Health Access Fund at the
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Wicked problems identified for 10.10.10 Cities: Health '19.
April 1-11, 2019.
Sponsorship & problem advocates.
March & April

Key Takeaways & Next Steps

Objectives & Key Results (OKRs)

(Top-priority goals attained with specific,
measurable actions within a set time frame.)

Questions, Feedback & Next Steps

