



myColorado

The Official Mobile Application for State of Colorado Services



myColorado

Setting the Stage

Our goals for today

- Digital transformation brief
- Re- / Introduce you to MyColorado
- Understand needs and uses for Digital ID
- Ideate with agencies



Digital Transformation Definition

The practice of using people, processes, and technology to solve problems with our customers, their customers, and ourselves.





What is myColorado?

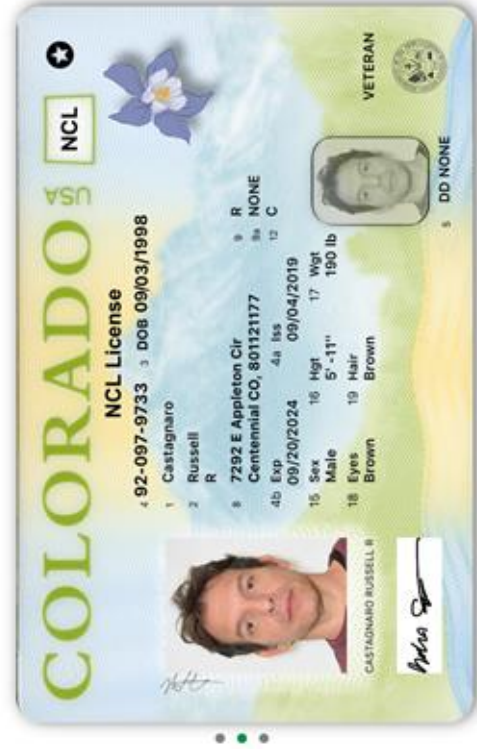
The mobile application Coloradans can use to confidently access official state services.

- Users can renew a Colorado driver license when it's convenient for them, from the palm of their hand.
- Smart search links to relevant services, offices, etc.
- **Create a Colorado Digital ID as an electronic version of a DMV-issued Colorado ID.**





Notice



What is a digital ID?

- Digital representation of a license or state ID
- Electronic alternative for the physical ID
- Proof of identity, residency, and age
- Acceptable by Colorado state and local governments, and businesses
- Available without connectivity



Why develop a digital ID?

- Unlock potential for improving delivery of government services
- Responds to the growing need of Coloradans to conduct government business on a mobile device
- The public is already using digital wallets for payment. Secure digital identity is next.
- It is a secure, unique, visual representation of what is already being used to verify age and identity

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Mobile

Apple or Google Play

Colorado Digital ID



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FYI: Security Requirements

1. System is designed to protect user data and privacy
2. System includes strong security requirements for the verification of a holder's identity in the activation process
3. Application requires unlocking each time the application is opened
4. System requires action by the holder to initiate a transaction



Agencies: How do you interact with Digital ID?

You look at IDs for age, residency, or license validation

- No change, you can see the front and back of the digital ID. Use the hologram and background security features for more confidence.

You scan the barcode of IDs

- No change, inspect the license as normal and scan the barcode with existing hardware.

You make scans/ copies of IDs

- No change, you can scan the front and back of the digital ID.



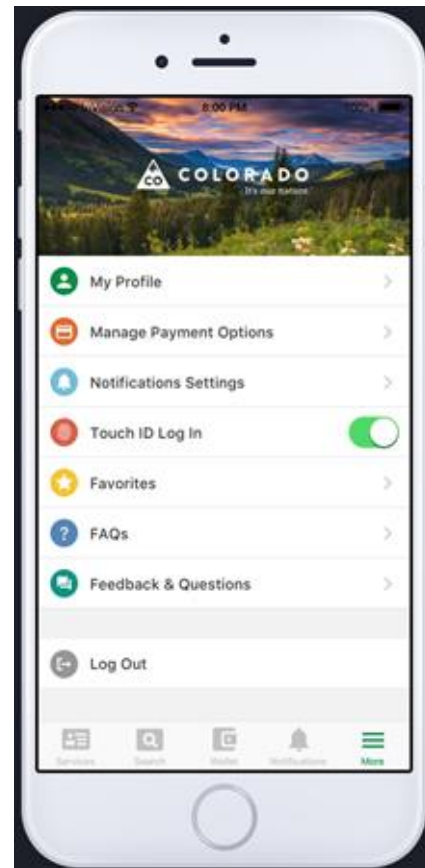
The Future of Mobile Identity



What's next?

MyColorado will include the digital ID, and ability to store a vehicle registration and vehicle insurance within the digital wallet of the app.

- Access to more government services and information.
- Access to most mobile-friendly existing government services.
- New identity services optimized for mobile.



Agencies: What is next?

A service that allows you to receive attestations on ID information and records it the fact that it was confirmed, allowing you to get on with your businesses more quickly.

Not required! - You can always use the visual representation.



What's next, for you..

- Let us know what **existing services** (web-based) you want listed in the app.
- Do you have **new services** you would like to offer? We can help.
- Can we help you form your approach to digital ID?



Thoughts?



FUTURE FEATURES

Digital Proof of Identity

Multi-factor Authentication

Secure Messaging



Digital Proof of Identity (PoI)

Today all PoI methods include one or more analog processes. Somewhere someone looks at the person and an ID.

Do you have any services that require proof of Identity, address, or age?



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Multi-Factor Authentication (MFA)

Today third-party or analog process are used for MFA.

Ping Identity, Authy, Google Authenticator, and Text based confirmations are all examples, but none of those are tied to a digital Pol solution.



Secure Messaging

Today third-party or mail are used for Secure Messaging.

For less than the cost of postage we can allow you to communicate with constituents and even initiate secure actions.

Provide consent to share data electronically.

Let us know if you have need of this service or are evaluating its use.





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*Thank You! Please provide agency feedback:
<https://forms.gle/19JDyyfYVNCSNY8BA>*

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